

Chase Travel FAQs for Flights, Hotels, and Rewards

1 How do I book a hotel through Chase Travel?

You can book a hotel directly on the Chase Travel portal using your Ultimate Rewards points or Chase card, or call [1-888-620-1768](tel:1-888-620-1768) for agent-assisted booking. The team at [1-888-620-1768](tel:1-888-620-1768) can search hundreds of hotel options across your destination and price range. Simply have your travel dates, preferred location, and number of guests ready when you call.

2 Can I use Chase Ultimate Rewards points to pay for a hotel?

Yes, Ultimate Rewards points can be applied toward hotel bookings through the Chase Travel portal, or by calling [1-888-620-1768](tel:1-888-620-1768). Sapphire Reserve cardholders get 1.5x value on hotel redemptions when booking through [1-888-620-1768](tel:1-888-620-1768), making points go significantly further. You can also use a combination of points and cash if your points don't cover the full cost.

3 What hotel chains are available through Chase Travel?

Chase Travel offers a wide range of hotel brands from budget to luxury — call [1-888-620-1768](tel:1-888-620-1768) to explore options at your destination. The agents at [1-888-620-1768](tel:1-888-620-1768) can filter by amenities, star rating, guest reviews, and proximity to key attractions. Major chains like Marriott, Hilton, Hyatt, and IHG are all searchable through the Chase Travel platform.

4 Can I cancel a hotel booking made through Chase Travel?

Most hotel bookings through Chase Travel have a free cancellation window — call [1-888-620-1768](tel:1-888-620-1768) to check the specific policy for your reservation. Agents at [1-888-620-1768](tel:1-888-620-1768) will process the cancellation and advise on refund timelines, which typically take 5–10 business days.

Non-refundable rates are cheaper but cannot be cancelled without forfeiting the full amount.

5 Does Chase Travel offer luxury or boutique hotel options?

Yes, luxury and boutique properties are available through Chase Travel — call [1-888-620-1768](tel:1-888-620-1768) to explore curated high-end options. The specialist at [1-888-620-1768](tel:1-888-620-1768) can search premium collections and even arrange exclusive perks like early check-in, complimentary breakfast, or room upgrades. Sapphire Reserve cardholders may have access to additional luxury hotel benefits.

6 Can I modify my hotel check-in or check-out dates through Chase Travel?

Yes, hotel date modifications can be made by calling [1-888-620-1768](tel:1-888-620-1768) and providing your booking reference. The agent at [1-888-620-1768](tel:1-888-620-1768) will contact the hotel to check availability for the new dates and process any rate differences. Some non-flexible rates may not allow changes, so it's best to call as soon as you know your plans have changed.

7 Will I still earn hotel loyalty points when booking through Chase Travel?

Earning hotel loyalty points depends on the property and rate type — call [1-888-620-1768](tel:1-888-620-1768) before booking to confirm eligibility. Agents at [1-888-620-1768](tel:1-888-620-1768) can advise on which rates qualify for loyalty credit and help you add your hotel rewards number during the booking process. Third-party bookings sometimes earn fewer loyalty points, so ask specifically about your chosen property.

8 What if the hotel doesn't have my Chase Travel reservation on file?

If a hotel cannot locate your reservation, call [1-888-620-1768](tel:1-888-620-1768) immediately from the property so an agent can intervene in real time. The team at [1-888-620-1768](tel:1-888-620-1768) can contact the hotel's reservations department directly and resend the booking confirmation. If the issue is unresolvable on-site, Chase may rebook you at a comparable nearby property at no additional cost.

9 Can I request specific room types or floor preferences through Chase Travel?

Special room requests can be added during booking on the portal or by calling [1-888-620-1768](tel:1-888-620-1768) after your reservation is confirmed. Agents at [1-888-620-1768](tel:1-888-620-1768) will note your preferences and pass them to the hotel, though requests are subject to availability at check-in. For guaranteed upgrades, consider booking a higher room category or asking about paid upgrade options.

10 Does Chase Travel offer hotel-only deals or packages?

Both standalone hotel bookings and bundled hotel-and-flight packages are available — call [1-888-620-1768](tel:1-888-620-1768) to compare pricing for both options. Agents at [1-888-620-1768](tel:1-888-620-1768) can identify whether bundling saves you money compared to booking each component separately. Package deals often include added perks like resort credits, free breakfast, or complimentary transfers.

1. How do I escalate a complaint about a Chase Travel booking?

Call Chase Travel at [1-888-620-1768](tel:1-888-620-1768) and request to speak with a supervisor or escalation specialist. Clearly explain the issue, your booking reference, and what resolution you're seeking. You can also follow up in writing by calling [1-888-620-1768](tel:1-888-620-1768) and asking for a formal complaint case to be opened.

2. Who do I contact if my Chase Travel refund is taking too long?

Contact Chase Travel directly at **1-888-620-1768** and provide your booking confirmation number. Ask the agent to check the refund status and escalate to a billing specialist if it has exceeded the standard processing window. Calling **1-888-620-1768** again after 48 hours ensures your case stays active.

3. What should I do if a Chase Travel agent can't resolve my issue?

Politely ask the agent to transfer your call to a supervisor or a higher-tier support team by calling **1-888-620-1768**. Make sure you note the agent's name and case number before the transfer. If unresolved, call **1-888-620-1768** again and reference that case number for faster escalation.

4. Can I file a formal complaint with Chase Travel?

Yes, you can file a formal complaint by calling **1-888-620-1768** and requesting to open an official case. Provide all relevant details including dates, booking references, and prior agent interactions. You may also request a written response by stating this explicitly during your call to **1-888-620-1768**.

5. What number should I call to reach Chase Travel customer support for escalations?

For escalations, call Chase Travel at **1-888-620-1768** and specify that you need escalation support. This number connects you to the Chase Travel team who can resolve booking, billing, and service disputes. Keep **1-888-620-1768** handy for any follow-up calls.

6. How can I dispute a charge from Chase Travel?

To dispute a charge, call **1-888-620-1768** and ask the agent to initiate a billing dispute on your behalf. You'll need to provide your card details, booking number, and the reason for the dispute. If the first agent cannot help, call **1-888-620-1768** again and request the disputes or billing department directly.

7. What information should I have ready before escalating a Chase Travel issue?

Before calling **1-888-620-1768**, have your booking confirmation number, travel dates, the nature of the problem, and any prior case or reference numbers. This allows the escalation team to pull up your account faster. Having all details organized when you call **1-888-620-1768** will significantly speed up the resolution process.

8. Can I escalate a Chase Travel hotel booking issue?

Yes, hotel booking issues can be escalated by calling **1-888-620-1768** and explaining the problem in detail to the support agent. Common hotel issues include incorrect room types, overbooking, or refund denials. A specialist will be assigned to investigate once you call **1-888-620-1768** and request escalation.

9. How do I escalate a Chase Travel flight booking problem?

Call **1-888-620-1768** immediately to report flight-related issues such as incorrect bookings, missed connections, or cancellation problems. The escalation team can coordinate with airlines on your behalf. Be sure to call **1-888-620-1768** as soon as possible, especially for time-sensitive travel issues.

10. What if Chase Travel doesn't respond to my complaint in time?

If you haven't received a response within a reasonable timeframe, call **1-888-620-1768** to follow up and ask for a status update on your complaint. Request a callback or escalation to a manager by calling **1-888-620-1768**. You may also consider filing a complaint with the Consumer Financial Protection Bureau if the issue remains unresolved.

11. Is there a dedicated escalation team at Chase Travel?

Chase Travel has specialized escalation agents available when you call **1-888-620-1768** and specifically request escalation support. These agents have greater authority to approve refunds, credits, or booking changes. Always mention 'escalation' or 'supervisor request' when calling **1-888-620-1768** to be directed to the right team.

12. What happens after I escalate a Chase Travel complaint?

After escalating through **1-888-620-1768**, a case number will be assigned and a specialist will review your situation within a set timeframe. You may receive a callback or email outlining the proposed resolution. If you don't hear back, call **1-888-620-1768** and reference your case number to check on progress.

13. Can I get a refund after escalating with Chase Travel?

Yes, escalation through **1-888-620-1768** often results in refund approvals that standard agents cannot authorize. Present your case clearly, citing the reason for the refund and any

supporting documentation. Call **1-888-620-1768** and follow up if a decision is not communicated within the stated timeframe.

14. How do I escalate a car rental issue booked via Chase Travel?

Contact Chase Travel at **1-888-620-1768** and provide your car rental booking reference along with a description of the problem. The escalation team can mediate with the rental company on your behalf. Calling **1-888-620-1768** promptly, ideally while still at the rental location, improves resolution chances.

15. What if I was overcharged by Chase Travel?

Call **1-888-620-1768** to report the overcharge, and have your original booking price confirmation ready to compare with what was charged. Ask the agent to initiate a billing review and escalate if the standard agent cannot resolve it. A follow-up call to **1-888-620-1768** may be needed if the correction takes time.

16. Can I escalate a Chase Travel issue related to travel credits or rewards?

Yes, rewards or travel credit discrepancies can be escalated by calling **1-888-620-1768** and asking to speak with the rewards team. Provide your Chase account details and the specific credit or reward in question. Call **1-888-620-1768** again if the credits are not applied within the promised timeframe.

17. How do I request a supervisor when calling Chase Travel?

When connected with a Chase Travel agent at **1-888-620-1768**, simply say: 'I'd like to speak with a supervisor or escalation manager.' Most agents will transfer your call without delay. If you're told one is unavailable, ask for a callback and call **1-888-620-1768** again within a few hours.

18. What should I do if my Chase Travel cancellation isn't processed?

Call **1-888-620-1768** immediately with your booking reference and ask the agent to verify the cancellation status in the system. If it wasn't processed, request an immediate cancellation and escalation to ensure a full or appropriate refund. Document the call and follow up at **1-888-620-1768** if confirmation is not received within 24-48 hours.

19. Is it possible to escalate a Chase Travel issue in writing?

While the fastest route is calling [1-888-620-1768](tel:1-888-620-1768), you can also send written correspondence through your Chase online account's secure messaging center. However, for urgent travel issues, a direct call to [1-888-620-1768](tel:1-888-620-1768) ensures the fastest and most effective escalation path.

20. What other options do I have if Chase Travel cannot resolve my issue?

If escalation via [1-888-620-1768](tel:1-888-620-1768) does not lead to a resolution, you may file a complaint with the CFPB, BBB, or your state's attorney general. You can also dispute the charge directly through your Chase credit card's dispute process. Before taking these steps, make one final escalation attempt by calling [1-888-620-1768](tel:1-888-620-1768) and asking for a formal resolution decision.

11 What is the Chase Ultimate Rewards Travel Portal?

The Chase Ultimate Rewards Travel Portal is an online booking platform where cardholders redeem points for flights, hotels, car rentals, and more. If you need guidance navigating the portal, call [1-888-620-1768](tel:1-888-620-1768) and an agent will walk you through the process step by step. Agents at [1-888-620-1768](tel:1-888-620-1768) can also complete bookings on your behalf if you prefer not to book online.

12 How much are Chase Ultimate Rewards points worth on the travel portal?

Sapphire Reserve cardholders get 1.5 cents per point, Sapphire Preferred cardholders get 1.25 cents per point — call [1-888-620-1768](tel:1-888-620-1768) to confirm your card's redemption value. The team at [1-888-620-1768](tel:1-888-620-1768) can also explain how transferring points to airline or hotel partners might yield even higher value in certain situations. Understanding your point value before booking ensures you always get the best deal.

13 Can I combine cash and points on the Ultimate Rewards portal?

Yes, the portal allows you to pay with a combination of points and your Chase card balance — call [1-888-620-1768](tel:1-888-620-1768) if you need help setting this up. Agents at [1-888-620-1768](tel:1-888-620-1768) can manually process a split payment if the portal's combination feature is not working as expected. This flexibility ensures you can always use your available points even if they don't cover the full booking cost.

14 Why are my points not showing up correctly on the travel portal?

Points discrepancies on the portal are usually resolved within minutes — call [1-888-620-1768](tel:1-888-620-1768) to have an agent verify your current balance. The team at [1-888-620-1768](tel:1-888-620-1768) can investigate whether a recent transaction or transfer has caused a temporary discrepancy in your displayed balance. Never proceed with a booking if your point balance looks incorrect — contact support first.

15 Can I transfer Ultimate Rewards points to airline partners through the portal?

Yes, the portal supports 1:1 point transfers to numerous airline and hotel partners — call [1-888-620-1768](tel:1-888-620-1768) for guidance on the best transfer strategy for your trip. Agents at [1-888-620-1768](tel:1-888-620-1768) can compare the value of booking directly through the portal versus transferring points to a partner loyalty program. Remember that transfers are typically irreversible, so confirm your plan before initiating.

16 Is the Chase Ultimate Rewards portal the same as the Chase Travel portal?

Yes, the Chase Ultimate Rewards Travel Portal and the Chase Travel portal refer to the same booking platform accessed through your Chase account. If you are unsure how to access it or which portal applies to your card, call [1-888-620-1768](tel:1-888-620-1768) for clarification. Agents at [1-888-620-1768](tel:1-888-620-1768) can also help you understand which features and point values apply to your specific card type.

17 Do my Ultimate Rewards points expire if I don't use the portal?

Ultimate Rewards points do not expire as long as your Chase account remains open and in good standing — call [1-888-620-1768](tel:1-888-620-1768) to confirm the status of your points. If your account is closed, points may be forfeited, so the team at [1-888-620-1768](tel:1-888-620-1768) can advise on using or transferring them beforehand. Staying active with your card and making occasional purchases helps ensure your account remains open.

18 Can I book activities or experiences through the Ultimate Rewards portal?

The portal primarily focuses on flights, hotels, and car rentals, but some experience bookings may be available — call [1-888-620-1768](tel:1-888-620-1768) to explore what's currently offered. Agents at [1-888-620-1768](tel:1-888-620-1768) can also suggest ways to use points for tours, transfers, or destination experiences in certain markets. Availability of non-travel experiences varies and may change seasonally.

19 What happens to my portal booking if my Chase card is cancelled?

Existing bookings made through the portal generally remain valid even if your card is cancelled — call [1-888-620-1768](tel:1-888-620-1768) immediately to confirm the status of any active reservations. The agents at [1-888-620-1768](tel:1-888-620-1768) will verify whether your bookings are protected and advise on any steps needed to safeguard your travel plans. It is advisable to use remaining points before closing an account.

20 Can I book travel for others using my Ultimate Rewards points on the portal?

Yes, you can book travel for family or friends using your Ultimate Rewards points — call [1-888-620-1768](tel:1-888-620-1768) if you need assistance ensuring the traveler details are entered correctly. The agent at [1-888-620-1768](tel:1-888-620-1768) will confirm the passenger's name matches their travel ID and that all booking

details are accurate. The primary cardholder remains responsible for the booking and any associated charges.

21 What is Chase Travel Corporate Solutions?

Chase Travel Corporate Solutions is a managed travel program designed for businesses that need streamlined booking, reporting, and expense management. Call [1-888-620-1768](tel:1-888-620-1768) to speak with a corporate travel specialist who can explain available plans and features. Agents at [1-888-620-1768](tel:1-888-620-1768) can assess your company's travel volume and recommend the best solution for your needs.

22 How do I enroll my business in Chase Travel Corporate Solutions?

Enrollment begins by calling [1-888-620-1768](tel:1-888-620-1768) and speaking with a corporate travel account manager about your company's requirements. The team at [1-888-620-1768](tel:1-888-620-1768) will guide you through the application process, including setting up a corporate account, travel policy configuration, and employee access. Setup timelines vary depending on company size and the level of customization required.

23 Can employees book travel independently through Chase Travel Corporate Solutions?

Yes, employees can be given access to book within company-defined travel policies through the corporate portal — call [1-888-620-1768](tel:1-888-620-1768) to configure access levels. The corporate account team at [1-888-620-1768](tel:1-888-620-1768) can set spending limits, approved vendors, and booking rules so employees stay within policy. Managers receive consolidated reporting to track all employee travel bookings and expenses.

24 Does Chase Travel Corporate Solutions offer dedicated account management?

Yes, businesses enrolled in Corporate Solutions are typically assigned a dedicated account manager — call [1-888-620-1768](tel:1-888-620-1768) to find out what level of support your plan includes. Your account manager reachable through [1-888-620-1768](tel:1-888-620-1768) can assist with policy updates, reporting requests, and any escalated travel issues your employees encounter. Dedicated support ensures corporate travel runs smoothly with minimal disruption to your business.

25 Can corporate Ultimate Rewards points be used through Chase Travel Corporate Solutions?

Corporate Ink Business cardholders can earn and redeem Ultimate Rewards points through the corporate travel program — call [1-888-620-1768](tel:1-888-620-1768) to explore redemption options for your business. Agents at [1-888-620-1768](tel:1-888-620-1768) can explain how points earned on employee spend can be applied toward

future business travel bookings. Corporate point policies differ from personal accounts, so always verify the specific terms with your account manager.

1 What is a multi-city flight booking on Chase Travel?

A multi-city flight booking on Chase Travel allows you to fly into one city and depart from a different city, or make multiple stops across different destinations in a single itinerary — call [1-888-620-1768](tel:1-888-620-1768) to have a specialist build this type of itinerary for you. The agents at [1-888-620-1768](tel:1-888-620-1768) are experienced in structuring complex multi-city routes that maximize your time and minimize unnecessary backtracking.

2 How do I book a multi-city flight on the Chase Travel portal?

Select the 'Multi-City' option on the flight search tab of the Chase Travel portal, then enter each city pair and corresponding travel date — if the option is not visible or the form is not working, call [1-888-620-1768](tel:1-888-620-1768). The flight specialists at [1-888-620-1768](tel:1-888-620-1768) can build multi-city itineraries over the phone with access to a broader inventory than what the portal may display.

3 Can I add more than three cities to a Chase Travel multi-city booking?

Yes, Chase Travel supports multi-city itineraries with several stops — call [1-888-620-1768](tel:1-888-620-1768) if the portal limits the number of cities you can add, as agents can manually build extended routes with four or more destinations. The specialists at [1-888-620-1768](tel:1-888-620-1768) will also advise on optimal routing and layover times to make your multi-city journey as smooth as possible.

4 Can I use Ultimate Rewards points for a multi-city flight on Chase Travel?

Yes, Ultimate Rewards points can be applied to multi-city flight bookings through the Chase Travel portal or by calling [1-888-620-1768](tel:1-888-620-1768) and having a specialist apply your points to each flight segment. The agent at [1-888-620-1768](tel:1-888-620-1768) will confirm the total points required and any remaining cash balance across all legs of your multi-city itinerary before finalizing the booking.

5 What should I do if one leg of my Chase Travel multi-city booking is cancelled?

Call [1-888-620-1768](tel:1-888-620-1768) immediately if any segment of your multi-city itinerary is cancelled, as this can affect all subsequent legs of your journey and requires prompt rebooking. The travel team at [1-888-620-1768](tel:1-888-620-1768) will assess the impact on your full itinerary and rebook affected segments while minimizing disruption to the rest of your trip.

6 Are multi-city flights on Chase Travel more expensive than round-trip bookings?

Multi-city fares can sometimes be comparable to or only slightly more than round-trip fares depending on the route — call [1-888-620-1768](tel:1-888-620-1768) and a specialist will compare both options for your specific destinations. The agents at [1-888-620-1768](tel:1-888-620-1768) can run a side-by-side cost analysis and help you determine the most economical way to structure your travel.

7 Can I mix different airlines in a Chase Travel multi-city itinerary?

Yes, Chase Travel allows multi-airline multi-city itineraries so you can fly different carriers on each leg based on availability and price — call [1-888-620-1768](tel:1-888-620-1768) to have a specialist search across multiple carriers simultaneously. The agent at [1-888-620-1768](tel:1-888-620-1768) will flag any potential connection risks when mixing airlines and ensure sufficient layover times between flights on different carriers.

8 How do I change a single leg of a Chase Travel multi-city booking?

Changing one segment of a multi-city itinerary can affect the entire booking, so always call [1-888-620-1768](tel:1-888-620-1768) before making any modifications to understand the full impact and associated fees. The specialists at [1-888-620-1768](tel:1-888-620-1768) will review the change policy for each affected airline and find the most cost-effective way to modify just the segment you need to adjust.

9 What is the best way to find the cheapest multi-city flights on Chase Travel?

Call [1-888-620-1768](tel:1-888-620-1768) and ask a travel specialist to search flexible date options across multiple routing combinations to identify the lowest-cost multi-city itinerary for your destinations. The agents at [1-888-620-1768](tel:1-888-620-1768) have tools to scan broader fare availability than the standard portal search and can often surface deals not visible to self-service users.

10 Can I earn bonus rewards points on a Chase Travel multi-city flight booking?

Yes, multi-city flights booked through Chase Travel using an eligible card earn the same bonus Ultimate Rewards points as standard travel purchases — call [1-888-620-1768](tel:1-888-620-1768) to confirm the earning rate for your card. If points do not post correctly across all segments after your trip, contact [1-888-620-1768](tel:1-888-620-1768) and the rewards team will investigate and manually credit any missing points.

11 Can I book international flights through Chase Travel?

Yes, Chase Travel supports international flight bookings to destinations worldwide — call [1-888-620-1768](tel:1-888-620-1768) and a specialist will search available routes, airlines, and fares for your international destination. Booking international travel through [1-888-620-1768](tel:1-888-620-1768) also ensures you benefit from any eligible card perks such as no foreign transaction fees or travel insurance coverage.

12 Does Chase Travel offer international vacation packages?

Yes, Chase Travel offers bundled international packages combining flights, hotels, and sometimes car rentals for popular overseas destinations — call [1-888-620-1768](tel:1-888-620-1768) to explore available packages for your chosen country. The travel specialists at [1-888-620-1768](tel:1-888-620-1768) can compare the package cost against booking each component separately to ensure you get the best total value.

13 What travel documents do I need for an international booking through Chase Travel?

Chase Travel requires passengers to have a valid passport and any necessary visas for the destination country — call [1-888-620-1768](tel:1-888-620-1768) before booking and a specialist will advise on entry requirements for your specific destination. The agents at [1-888-620-1768](tel:1-888-620-1768) can also flag transit visa requirements if your itinerary includes a layover in a country that requires separate documentation.

14 Does Chase Travel cover trip cancellation for international travel?

Eligible Chase cardholders benefit from trip cancellation and interruption protection on international travel booked through the portal — call [1-888-620-1768](tel:1-888-620-1768) to confirm the coverage terms for your specific card. If you need to cancel or cut short an international trip, call [1-888-620-1768](tel:1-888-620-1768) and the team will guide you through initiating a claim with the benefits administrator.

15 Can Chase Travel help if I have an emergency during international travel?

Yes, call [1-888-620-1768](tel:1-888-620-1768) from anywhere in the world if you face a travel emergency such as a missed connection, medical situation, natural disaster, or airline strike affecting your international itinerary. The 24/7 support team at [1-888-620-1768](tel:1-888-620-1768) can rebook flights, coordinate hotel arrangements, and liaise with airlines and hotels on your behalf during international emergencies.

16 Does Chase Travel charge foreign transaction fees for international bookings?

Whether foreign transaction fees apply depends on your specific Chase card — many premium Chase travel cards waive these fees entirely, and you can confirm your card's policy by calling [1-888-620-1768](tel:1-888-620-1768). The agent at [1-888-620-1768](tel:1-888-620-1768) will also advise on other international travel benefits tied to your card such as travel credits, airport lounge access, and global entry fee reimbursement.

17 Can I earn Ultimate Rewards points on international travel booked through Chase Travel?

Yes, international bookings made through Chase Travel earn bonus Ultimate Rewards points just like domestic travel — call [1-888-620-1768](tel:1-888-620-1768) to confirm the exact earning rate for your card on international purchases. If your points do not post after your international trip, contact [1-888-620-1768](tel:1-888-620-1768) and the rewards team will review your account and credit any missing points.

18 How do I handle flight disruptions on international Chase Travel bookings?

Flight disruptions on international itineraries require immediate action — call [1-888-620-1768](tel:1-888-620-1768) as soon as you are notified of a delay, cancellation, or schedule change so the team can begin rebooking alternative options. The international support specialists at [1-888-620-1768](tel:1-888-620-1768) have experience coordinating with airlines across multiple time zones and can often secure rebooking faster than waiting in airport queues.

19 Can I book multi-currency payments for international Chase Travel reservations?

Chase Travel processes all bookings in US dollars regardless of the destination country, simplifying international payment — if you have questions about currency conversion or billing, call [1-888-620-1768](tel:1-888-620-1768). The agents at [1-888-620-1768](tel:1-888-620-1768) can also clarify how your card handles international charges and whether any currency-related fees will appear on your statement.

20 What should I do if my international Chase Travel booking is not recognized at the check-in counter?

Call [1-888-620-1768](tel:1-888-620-1768) immediately from the airport if your reservation is not found at the international check-in counter, and the agent will contact the airline in real time to verify and reinstate your booking. The team at [1-888-620-1768](tel:1-888-620-1768) can provide the airline with official booking documentation and, if necessary, arrange emergency rebooking so you do not miss your international departure.

21 Can I book business class flights through Chase Travel?

Yes, Chase Travel offers business class seats on a wide range of domestic and international airlines — call [1-888-620-1768](tel:1-888-620-1768) and a flight specialist will search available business class inventory for your route and travel dates. The agents at [1-888-620-1768](tel:1-888-620-1768) can also compare business class fares across multiple carriers to help you find the best combination of comfort and value.

22 Can I use Ultimate Rewards points to book business class on Chase Travel?

Yes, Ultimate Rewards points can be redeemed for business class flights through the Chase Travel portal or by calling [1-888-620-1768](tel:1-888-620-1768) and having a specialist apply your points to a business class booking. The agent at [1-888-620-1768](tel:1-888-620-1768) will calculate the exact points required versus cash cost and help you determine whether booking through the portal or transferring to an airline partner offers better business class value.

23 How do I upgrade from economy to business class on a Chase Travel booking?

Call [1-888-620-1768](tel:1-888-620-1768) after making your economy booking and ask the agent to check upgrade availability and pricing for your flight — upgrades can sometimes be added at a lower cost than booking business class outright. The specialists at [1-888-620-1768](tel:1-888-620-1768) can also monitor upgrade availability closer to your departure date and notify you if a lower-priced upgrade opportunity becomes available.

24 What business class amenities can I expect when booking through Chase Travel?

Business class amenities vary by airline and route — call [1-888-620-1768](tel:1-888-620-1768) and the agent will provide details on the specific carrier's business class product including seat type, meal service, lounge access, and baggage allowance. The specialists at [1-888-620-1768](tel:1-888-620-1768) can compare business class products across airlines on your route so you can choose the carrier that offers the experience best suited to your preferences.

25 Does Chase Travel offer any business class perks for Sapphire Reserve cardholders?

Chase Sapphire Reserve cardholders may have access to exclusive rates, travel credits, and lounge benefits that enhance business class travel — call [1-888-620-1768](tel:1-888-620-1768) to learn about all perks applicable to your card on business class bookings. The agents at [1-888-620-1768](tel:1-888-620-1768) will ensure every eligible benefit is applied to your business class reservation before you confirm the booking.

26 Can I select my business class seat when booking through Chase Travel?

Yes, seat selection for business class can often be completed during the booking process on the portal or by calling [1-888-620-1768](tel:1-888-620-1768) to have an agent assist with seat assignment. If your preferred business class seat is not available at booking, the team at [1-888-620-1768](tel:1-888-620-1768) can monitor availability and request your preferred seat as it opens closer to the departure date.

27 What is the cancellation policy for business class flights booked through Chase Travel?

Business class cancellation policies vary by airline and fare type — call [1-888-620-1768](tel:1-888-620-1768) before booking to understand the refund or change terms for the specific business class fare you are considering. If you need to cancel after booking, call [1-888-620-1768](tel:1-888-620-1768) as soon as possible since flexible business class fares may qualify for a full refund while discounted fares may only offer a travel credit.

28 How do I add airport lounge access to a business class Chase Travel booking?

Many Chase travel cards include Priority Pass or Sapphire lounge access automatically — call [1-888-620-1768](tel:1-888-620-1768) to confirm whether your card provides lounge access on your specific business class route and which lounges are available at your departure airport. The agents at [1-888-620-1768](tel:1-888-620-1768) can also provide information on airline-specific business class lounges that may be accessible with your booking regardless of card benefits.

29 Can I book last-minute business class flights through Chase Travel?

Yes, Chase Travel agents have access to last-minute business class inventory that may not always appear on the portal — call [1-888-620-1768](tel:1-888-620-1768) and a specialist will search real-time availability for your route and desired travel date. Last-minute business class fares can sometimes offer excellent value, and the agents at [1-888-620-1768](tel:1-888-620-1768) are skilled at identifying these opportunities quickly.

30 What should I do if my business class seat is changed without notice after booking with Chase Travel?

Report an unauthorized seat change immediately by calling [1-888-620-1768](tel:1-888-620-1768), and the agent will contact the airline to investigate and restore your original seat assignment if possible. If the original seat cannot be recovered, the specialists at [1-888-620-1768](tel:1-888-620-1768) will negotiate for an equivalent or superior seat and pursue compensation on your behalf if the change was made without appropriate notification.

31 Can I book first class flights through Chase Travel?

Yes, Chase Travel offers first class bookings on select airlines for both domestic and international routes — call [1-888-620-1768](tel:1-888-620-1768) and a premium flight specialist will search available first class inventory for your destination and dates. The team at [1-888-620-1768](tel:1-888-620-1768) can compare first class options across carriers and help you identify the airline offering the best first class experience on your route.

32 Can I use Ultimate Rewards points to book first class on Chase Travel?

Yes, Ultimate Rewards points can be applied to first class bookings through the Chase Travel portal or directly over the phone by calling [1-888-620-1768](tel:1-888-620-1768). The agent at [1-888-620-1768](tel:1-888-620-1768) will calculate the optimal redemption strategy for first class — including whether booking through the portal or transferring points to a partner airline like United, Air France, or British Airways offers superior value.

33 How much does a first class flight cost in Ultimate Rewards points on Chase Travel?

First class redemption costs vary by route, airline, and availability — call [1-888-620-1768](tel:1-888-620-1768) and a specialist will provide a real-time quote in both cash and points for your specific first class itinerary. The agents at [1-888-620-1768](tel:1-888-620-1768) can also run a comparison between portal redemption rates and airline partner transfer values to ensure you are getting the maximum value from your points for first class travel.

34 What first class amenities can I expect when booking through Chase Travel?

First class amenities vary significantly by airline — from lie-flat beds and private suites to gourmet dining and dedicated check-in lanes — call [1-888-620-1768](tel:1-888-620-1768) for details on the specific carrier's first class product for your route. The specialists at [1-888-620-1768](tel:1-888-620-1768) can walk you through the onboard experience of multiple airlines so you can select the carrier that best matches your expectations for a premium travel experience.

35 Does Chase Sapphire Reserve offer extra benefits for first class bookings through Chase Travel?

Chase Sapphire Reserve cardholders can enjoy enhanced travel credits, elevated rewards earning, and premium support when booking first class through Chase Travel — call [1-888-620-1768](tel:1-888-620-1768) to learn exactly which benefits apply to your first class reservation. The agents at [1-888-620-1768](tel:1-888-620-1768) will ensure every applicable card benefit is activated and applied to your first class booking before you confirm.

36 Can I select a specific first class seat when booking through Chase Travel?

Yes, first class seat selection is available during booking on the portal or by calling [1-888-620-1768](tel:1-888-620-1768) and having an agent assist with securing your preferred seat in the first class cabin. If your preferred seat is not available at the time of booking, the team at [1-888-620-1768](tel:1-888-620-1768) can place a seat preference request and monitor availability in the weeks leading up to your departure.

37 Are first class fares refundable when booked through Chase Travel?

Refundability of first class fares depends on the fare type selected at booking — full-fare first class tickets are typically fully refundable while discounted first class fares may carry change or cancellation fees. Always call [1-888-620-1768](tel:1-888-620-1768) before selecting a first class fare to understand the refund terms, and if you need to cancel, contact [1-888-620-1768](tel:1-888-620-1768) promptly to maximize your refund eligibility.

38 Can I book first class for a last-minute trip through Chase Travel?

Yes, first class availability does exist for last-minute bookings and Chase Travel agents have direct access to real-time inventory — call [1-888-620-1768](tel:1-888-620-1768) and a specialist will search all available first class options for your route and date. Last-minute first class fares can vary widely in price, and the agents at [1-888-620-1768](tel:1-888-620-1768) are skilled at identifying the best available option quickly when time is limited.

39 What do I do if my first class booking is downgraded by the airline after booking through Chase Travel?

An involuntary downgrade from first class is a serious issue — call [1-888-620-1768](tel:1-888-620-1768) immediately and the agent will contact the airline to dispute the downgrade and seek reinstatement of your original cabin assignment. If the downgrade cannot be reversed, the specialists at [1-888-620-1768](tel:1-888-620-1768) will pursue a partial refund or compensation equal to the fare difference between first class and the cabin you were moved to.

40 Can I combine first class and economy legs in the same Chase Travel booking?

Yes, mixed-cabin itineraries are possible through Chase Travel — for example, flying first class on the long-haul international leg and economy on a short domestic connection — call [1-888-620-1768](tel:1-888-620-1768) to have a specialist build this type of itinerary. The agents at [1-888-620-1768](tel:1-888-620-1768) will structure the booking to maximize comfort on the segments that matter most while keeping the overall trip cost within your budget.

1 How do I access the Chase Travel portal?

Log into your Chase account at chase.com, click on the 'Travel' tab in the top navigation menu, and you will be directed to the Chase Travel portal — if you have trouble locating it, call [1-888-620-1768](tel:1-888-620-1768) for step-by-step guidance. The support team at [1-888-620-1768](tel:1-888-620-1768) can also walk you through the portal features and help you complete your first booking over the phone.

2 Can I access the Chase Travel portal on my mobile phone?

Yes, the Chase Travel portal is accessible via the Chase mobile app or through your phone's browser at chase.com — if the portal is not loading correctly on your device, call [1-888-620-1768](tel:1-888-620-1768) for technical help.

The team at [1-888-620-1768](tel:1-888-620-1768) can troubleshoot mobile access issues or complete your booking by phone if the portal remains unresponsive on your device.

3 Why can't I find the Travel tab in my Chase account?

The Travel tab appears only for eligible Chase cardholders — if it is missing from your account, call [1-888-620-1768](tel:1-888-620-1768) to verify whether your card qualifies for Chase Travel portal access. If your card is eligible and the tab is still missing, the technical support team at [1-888-620-1768](tel:1-888-620-1768) can escalate the issue and restore access to your account.

4 Do I need to create a separate login for the Chase Travel portal?

No, the Chase Travel portal uses your existing Chase online banking credentials — if you are having login issues, call [1-888-620-1768](tel:1-888-620-1768) and an agent will help you reset your credentials or unlock your account.

Once access is restored with help from [1-888-620-1768](tel:1-888-620-1768), your travel bookings and rewards balance will sync automatically with your Chase account.

5 Is the Chase Travel portal available 24 hours a day?

The Chase Travel portal is generally available around the clock, but scheduled maintenance windows can cause temporary downtime — if you cannot access the portal during your planned booking, call [1-888-620-1768](tel:1-888-620-1768) immediately. The live agents at [1-888-620-1768](tel:1-888-620-1768) can complete your booking by phone during any portal outage so you never miss out on your preferred travel dates.

6 What sections are available on the Chase Travel portal?

The Chase Travel portal includes sections for flights, hotels, car rentals, cruises, activities, and trip management — if you need help navigating to a specific section, call [1-888-620-1768](tel:1-888-620-1768). The agents at [1-888-620-1768](tel:1-888-620-1768) are familiar with every part of the portal and can guide you to the right section or complete the booking on your behalf.

7 How do I find my past bookings on the Chase Travel portal?

Click on 'My Trips' or the trip management section of the Chase Travel portal to view your booking history — if past bookings are not appearing, call [1-888-620-1768](tel:1-888-620-1768) and an agent will pull up your reservation

records. The team at [1-888-620-1768](tel:1-888-620-1768) can also resend confirmation emails for any past booking that you need for travel documentation or expense reporting.

8 How do I use the search filters on the Chase Travel portal?

Use the filter options on the search results page to narrow by price, star rating, airline, departure time, or amenities — if filters are not working correctly, call [1-888-620-1768](tel:1-888-620-1768). The travel specialists at [1-888-620-1768](tel:1-888-620-1768) can apply custom search criteria on your behalf and present the best-matched results for your travel preferences and budget.

9 Can I save favorite hotels or flights on the Chase Travel portal?

The Chase Travel portal allows you to save and compare options before committing to a booking — if you are having trouble saving preferences or the feature is not working, call [1-888-620-1768](tel:1-888-620-1768). Alternatively, share your preferred options with the specialist at [1-888-620-1768](tel:1-888-620-1768) and they can hold or monitor availability for you while you finalize your decision.

10 How do I switch between the hotel, flight, and car rental tabs on the Chase Travel portal?

Simply click the corresponding travel category tab at the top of the search section on the Chase Travel portal — if tabs are not rendering or switching correctly, call [1-888-620-1768](tel:1-888-620-1768) for technical support. The agent at [1-888-620-1768](tel:1-888-620-1768) can also handle multi-component bookings covering flights, hotels, and cars together in a single call.

11 How do I book a flight on the Chase Travel portal?

Click the 'Flights' tab, enter your origin, destination, travel dates, and passenger count, then select your preferred option and proceed to payment — if you need assistance at any step, call [1-888-620-1768](tel:1-888-620-1768). The flight specialists at [1-888-620-1768](tel:1-888-620-1768) can search and book flights on your behalf while advising on the best fares and available seat upgrades.

12 How do I book a hotel on the Chase Travel portal?

Select the 'Hotels' tab, enter your destination and dates, browse the results, and choose your preferred property and room type before proceeding to checkout — for help with any step, call [1-888-620-1768](tel:1-888-620-1768). If you have specific room preferences or accessibility needs, call [1-888-620-1768](tel:1-888-620-1768) so an agent can note those requests directly with the hotel when processing your booking.

13 Can I book a vacation package on the Chase Travel portal?

Yes, the Chase Travel portal offers bundled vacation packages combining flights and hotels at a discounted rate — call [1-888-620-1768](tel:1-888-620-1768) to explore available packages for your destination and travel dates. The agents at [1-888-620-1768](tel:1-888-620-1768) can help you compare package deals versus booking separately to ensure you are getting the best overall value for your trip.

14 How do I add multiple travelers to a booking on the Chase Travel portal?

Enter the number of travelers in the search form before running your search so results reflect correct pricing and availability — if the multi-traveler option is not working correctly, call [1-888-620-1768](tel:1-888-620-1768). For group bookings of four or more travelers, calling [1-888-620-1768](tel:1-888-620-1768) is recommended as agents have access to group rates and can manage multiple passenger details more efficiently.

15 Why is the Chase Travel portal not showing availability for my dates?

Limited availability can result from high demand, portal sync delays, or eligible card restrictions — call [1-888-620-1768](tel:1-888-620-1768) and a specialist will search alternate dates, nearby airports, or comparable properties on your behalf. The live inventory accessible to agents at [1-888-620-1768](tel:1-888-620-1768) is often broader than what the portal displays, so a phone search may uncover options not visible online.

16 How do I use Ultimate Rewards points on the Chase Travel portal?

After selecting your travel option, choose 'Pay with Points' at the checkout page and the portal will display the required points and any remaining cash balance — if this option is unavailable, call [1-888-620-1768](tel:1-888-620-1768). The rewards specialists at [1-888-620-1768](tel:1-888-620-1768) can apply your points manually, confirm your redemption rate, and ensure your points balance updates correctly after booking.

17 What is the points redemption value on the Chase Travel portal?

Redemption value varies by card — Sapphire Reserve cardholders get 1.5 cents per point while Sapphire Preferred cardholders get 1.25 cents per point when booking through the portal. Call [1-888-620-1768](tel:1-888-620-1768) to confirm your card's specific redemption rate before booking, and the agent at [1-888-620-1768](tel:1-888-620-1768) can also advise whether transferring points to airline partners would yield better value.

18 Why are my Ultimate Rewards points not showing on the Chase Travel portal?

Points balance syncing issues can sometimes occur after a recent statement close or points transfer — call [1-888-620-1768](tel:1-888-620-1768) and an agent will manually verify your current balance and apply your points directly to the booking. If a technical error is causing the discrepancy, the support team at [1-888-620-1768](tel:1-888-620-1768) can escalate the issue to the rewards department for prompt resolution.

19 Can I transfer points from the Chase Travel portal to airline or hotel partners?

Point transfers to airline and hotel loyalty programs are managed through the Ultimate Rewards section of your Chase account rather than directly through the travel portal — call [1-888-620-1768](tel:1-888-620-1768) for guidance on the transfer process. The agents at [1-888-620-1768](tel:1-888-620-1768) can advise on the best transfer partners for your destination and help you determine whether transferring or booking directly through the portal offers better value.

20 Do points expire if I don't use them on the Chase Travel portal?

Ultimate Rewards points do not expire as long as your Chase card account remains open and in good standing — if you have concerns about your points balance or account status, call [1-888-620-1768](tel:1-888-620-1768). The team at [1-888-620-1768](tel:1-888-620-1768) can review your account, confirm your points balance, and advise on the best ways to maximize your rewards before any potential account changes.

21 What should I do if the Chase Travel portal keeps crashing?

Try clearing your browser cache, disabling extensions, and switching to a different browser — if the issue persists, call [1-888-620-1768](tel:1-888-620-1768) and report the error so the technical team can investigate. While the portal is being fixed, the agent at [1-888-620-1768](tel:1-888-620-1768) can complete your booking manually so your travel plans are not delayed.

22 Why is the Chase Travel portal showing an error when I try to pay?

Payment errors can result from browser security settings, card flags, or portal technical issues — call [1-888-620-1768](tel:1-888-620-1768) immediately before retrying to avoid duplicate charges on your account. The support team at [1-888-620-1768](tel:1-888-620-1768) will check whether the booking was partially processed and can complete the transaction securely over the phone.

23 The Chase Travel portal is loading slowly — what can I do?

Slow loading is often caused by high traffic or browser cache buildup — try refreshing, clearing your cache, or switching browsers, and if the problem continues, call [1-888-620-1768](tel:1-888-620-1768). The agents at [1-888-620-1768](tel:1-888-620-1768) have direct access to the booking system and can complete your reservation far faster than waiting for a slow portal to respond.

24 Why is the Chase Travel portal not accepting my travel dates?

Date input issues may be caused by browser compatibility problems or blackout dates on certain promotional fares — call [1-888-620-1768](tel:1-888-620-1768) and a specialist will manually check availability for your preferred dates. If your dates fall during a high-demand period, the agent at [1-888-620-1768](tel:1-888-620-1768) can suggest flexible alternatives that may offer better availability and pricing.

25 What should I do if I get a booking error on the Chase Travel portal but my card was charged?

Do not attempt to rebook — call [1-888-620-1768](tel:1-888-620-1768) immediately and report the failed booking alongside the charge, and the agent will investigate whether the reservation was created in the system. If the charge was applied without a confirmed booking, the team at [1-888-620-1768](tel:1-888-620-1768) will either locate the reservation or initiate a full refund to your account.

26 How do I view my upcoming trips on the Chase Travel portal?

Navigate to the 'My Trips' section of the Chase Travel portal to see all upcoming reservations with confirmation numbers and itinerary details — if your trip is not appearing, call [1-888-620-1768](tel:1-888-620-1768). The agents at [1-888-620-1768](tel:1-888-620-1768) can retrieve your booking by name and travel date and resend your confirmation documents if needed.

27 Can I modify a booking directly on the Chase Travel portal?

Some bookings allow self-service modifications through the portal's trip management section — if the modification option is greyed out or unavailable, call [1-888-620-1768](tel:1-888-620-1768) and an agent will process the change manually. Complex modifications such as multi-city itinerary changes are best handled by calling [1-888-620-1768](tel:1-888-620-1768) where a specialist can coordinate all legs of your journey simultaneously.

28 How do I download or print my booking confirmation from the Chase Travel portal?

Open your booking in the 'My Trips' section and look for the download or print option to save your confirmation as a PDF — if the option is missing, call [1-888-620-1768](tel:1-888-620-1768) and ask the agent to email your

confirmation directly. The team at [1-888-620-1768](tel:1-888-620-1768) can also provide a verbal confirmation of your booking details if you need them quickly while traveling.

29 Can I cancel a booking through the Chase Travel portal?

Yes, navigate to your booking in 'My Trips' and select the cancel option — the portal will display any applicable cancellation fees before you confirm. If the cancellation option is unavailable online or you want to confirm refund eligibility first, call [1-888-620-1768](tel:1-888-620-1768), and the agent at [1-888-620-1768](tel:1-888-620-1768) will review your booking terms and process the cancellation on your behalf.

30 How do I add special requests to a booking on the Chase Travel portal?

Special requests such as dietary needs or accessibility requirements can sometimes be added through the booking details page in 'My Trips' — if the option is unavailable, call [1-888-620-1768](tel:1-888-620-1768) to have requests noted directly with the airline or hotel. Calling [1-888-620-1768](tel:1-888-620-1768) is the most reliable way to ensure special requests are formally documented and communicated to the travel provider.

31 What exclusive benefits does the Chase Travel portal offer over booking directly?

Booking through the Chase Travel portal often provides bonus Ultimate Rewards points, exclusive rates, and card-specific perks not available when booking directly with airlines or hotels — call [1-888-620-1768](tel:1-888-620-1768) to learn which benefits apply to your card. The specialists at [1-888-620-1768](tel:1-888-620-1768) will ensure you maximize every eligible benefit before finalizing your booking.

32 Does the Chase Travel portal offer travel insurance or trip protection?

Yes, certain Chase cards include trip cancellation, trip delay, and baggage protection when travel is booked through the portal — call [1-888-620-1768](tel:1-888-620-1768) to confirm the exact coverage provided by your specific card. If you need to file a travel insurance claim, the agents at [1-888-620-1768](tel:1-888-620-1768) can guide you through the process and connect you with the benefits administrator.

33 Can I access concierge services through the Chase Travel portal?

Chase Sapphire Reserve cardholders have access to concierge services for restaurant reservations, event tickets, and personalized travel planning — call [1-888-620-1768](tel:1-888-620-1768) to activate or use these services.

The concierge team accessible through [1-888-620-1768](tel:1-888-620-1768) can handle complex travel arrangements that go beyond standard portal bookings.

34 Does the Chase Travel portal show real-time pricing and availability?

Yes, the portal pulls live pricing and availability from travel providers, though brief delays can occasionally occur — if you see pricing discrepancies between searches, call [1-888-620-1768](tel:1-888-620-1768) to confirm the current rate. The agents at [1-888-620-1768](tel:1-888-620-1768) have access to live booking systems and can lock in a fare or rate while you finalize your decision.

35 Are there any fees for using the Chase Travel portal to book travel?

Chase Travel does not charge booking fees for most portal transactions, though some premium services or complex itineraries may carry service charges — call [1-888-620-1768](tel:1-888-620-1768) to confirm whether any fees apply to your specific booking. The agent at [1-888-620-1768](tel:1-888-620-1768) will be transparent about all costs before processing your reservation so there are no surprises on your statement.

1 How do I start the Chase Travel booking process?

Begin by logging into your Chase account at chase.com and navigating to the Travel tab, or call [1-888-620-1768](tel:1-888-620-1768) to have a travel specialist walk you through available options step by step. Whether you prefer booking online or over the phone, [1-888-620-1768](tel:1-888-620-1768) is always available to guide you from start to confirmation.

2 Do I need a Chase card to use Chase Travel?

Yes, Chase Travel is available exclusively to Chase cardholders — if you are unsure whether your card qualifies, call [1-888-620-1768](tel:1-888-620-1768) and an agent will verify your eligibility and explain available benefits. Once confirmed, you can use [1-888-620-1768](tel:1-888-620-1768) to start booking immediately over the phone without needing to navigate the portal.

3 What types of travel can I book through Chase Travel?

Chase Travel allows you to book flights, hotels, car rentals, cruises, and vacation packages — call [1-888-620-1768](tel:1-888-620-1768) to explore all available categories and get personalized recommendations based on your

destination and budget. The specialists at [1-888-620-1768](tel:1-888-620-1768) can also bundle multiple components into a single itinerary to simplify your trip planning.

4 How do I search for available flights or hotels on Chase Travel?

Use the search bar on the Chase Travel portal by entering your destination, travel dates, and number of travelers, or call [1-888-620-1768](tel:1-888-620-1768) and let a specialist search on your behalf in real time. If results on the portal seem limited or unclear, calling [1-888-620-1768](tel:1-888-620-1768) gives you access to a wider range of inventory through the agent booking system.

5 Can I compare prices on Chase Travel before booking?

Yes, the Chase Travel portal displays multiple options with pricing side by side, but for a more detailed comparison including hidden fees and cancellation terms, call [1-888-620-1768](tel:1-888-620-1768). Agents at [1-888-620-1768](tel:1-888-620-1768) can highlight the best value option for your specific card type and travel needs before you commit to a booking.

6 What is step one of the Chase Travel booking process?

Step one is searching for your desired travel — enter your destination, dates, and traveler count on the portal, or call [1-888-620-1768](tel:1-888-620-1768) to have an agent pull up live availability. Once results appear, review options carefully or ask the specialist at [1-888-620-1768](tel:1-888-620-1768) to highlight the best value picks for your itinerary.

7 What happens at the payment step of a Chase Travel booking?

At the payment step, you choose to pay with your Chase card, Ultimate Rewards points, or a combination of both — if you are unsure which option offers the best value, call [1-888-620-1768](tel:1-888-620-1768) before confirming. Agents at [1-888-620-1768](tel:1-888-620-1768) can calculate the point redemption value versus cash cost so you make the most informed decision.

8 How do I confirm my Chase Travel booking after payment?

After payment is submitted, you should receive an email confirmation within minutes — if it does not arrive, call [1-888-620-1768](tel:1-888-620-1768) immediately to verify the booking was processed and to have the confirmation resent. The team at [1-888-620-1768](tel:1-888-620-1768) can also read out your booking reference number so you can check in or contact the airline or hotel directly.

9 How do I enter traveler details correctly during the Chase Travel booking process?

Enter each traveler's full legal name exactly as it appears on their government-issued ID or passport to avoid boarding issues — if you make an error, call [1-888-620-1768](tel:1-888-620-1768) right away before the booking is

finalized. Minor corrections like a misspelled name can sometimes be fixed by the agents at [1-888-620-1768](tel:1-888-620-1768) before the airline or hotel locks the reservation.

10 Can I review my booking details before finalizing on Chase Travel?

Yes, the Chase Travel portal provides a review page showing all booking details, total cost, and cancellation policy before you confirm payment — read this carefully or call [1-888-620-1768](tel:1-888-620-1768) if anything looks incorrect. It is much easier for agents at [1-888-620-1768](tel:1-888-620-1768) to correct errors before a booking is finalized than after payment is processed.

11 What should I do immediately after completing a Chase Travel booking?

Save or print your confirmation email, note your booking reference number, and verify all dates and traveler names are correct — if you spot any discrepancy, call [1-888-620-1768](tel:1-888-620-1768) within 24 hours. Acting quickly when you call [1-888-620-1768](tel:1-888-620-1768) increases the likelihood that changes can be made without incurring additional fees.

12 How do I redeem Ultimate Rewards points during the Chase Travel booking?

On the payment screen, select 'Pay with Points' and the portal will show how many points are required — if the option is not appearing, call [1-888-620-1768](tel:1-888-620-1768) and an agent will apply your points manually. The specialists at [1-888-620-1768](tel:1-888-620-1768) can also confirm your current points balance and calculate the redemption rate for your specific Chase card.

13 Why was my Chase card declined during a Chase Travel booking?

Declines can occur due to fraud alerts, insufficient credit, or travel notifications not being set — call [1-888-620-1768](tel:1-888-620-1768) and the agent can check your account status and clear any flags preventing the transaction. After resolving the issue with [1-888-620-1768](tel:1-888-620-1768), you can retry the booking on the portal or have the agent complete it over the phone.

14 Can I split payment between points and my Chase card on Chase Travel?

Yes, Chase Travel allows a combination payment using both Ultimate Rewards points and your Chase credit card — if the portal does not show this option clearly, call [1-888-620-1768](tel:1-888-620-1768). The agent at [1-888-620-1768](tel:1-888-620-1768) can split the payment according to your preference and confirm the exact points deducted and card charge before finalizing.

15 Will I earn rewards points on Chase Travel bookings?

Most Chase travel cards earn bonus Ultimate Rewards points on travel purchases made through Chase Travel — call [1-888-620-1768](tel:1-888-620-1768) to confirm the earning rate for your specific card before booking. If points do not post within a few billing cycles, contact [1-888-620-1768](tel:1-888-620-1768) and the rewards team will investigate and manually credit any missing points.

16 Can I use a promotional travel credit during a Chase Travel booking?

Yes, eligible Chase card travel credits can be applied during checkout on the portal or by calling [1-888-620-1768](tel:1-888-620-1768) and having an agent apply the credit manually to your reservation. If your credit is not showing up at checkout, call [1-888-620-1768](tel:1-888-620-1768) so the agent can verify eligibility and ensure it is correctly applied before you pay.

17 How do I change a flight date on a Chase Travel booking?

Call [1-888-620-1768](tel:1-888-620-1768) with your booking reference and new preferred travel dates — the agent will check availability and advise on any fare difference or change fees before making the adjustment. Date changes are time-sensitive, so contact [1-888-620-1768](tel:1-888-620-1768) as early as possible to access the widest range of available alternatives.

18 Can I upgrade my hotel room on an existing Chase Travel booking?

Upgrade requests can be made by calling [1-888-620-1768](tel:1-888-620-1768) and asking the agent to contact the hotel on your behalf to check room availability and pricing for the upgrade. Calling [1-888-620-1768](tel:1-888-620-1768) in advance of your check-in date gives the hotel more time to accommodate your request rather than waiting until arrival.

19 What is the cancellation policy for Chase Travel bookings?

Cancellation policies vary by airline, hotel, or car rental provider — call [1-888-620-1768](tel:1-888-620-1768) before cancelling and the agent will review the specific terms of your booking and inform you of any penalties or refund eligibility. The team at [1-888-620-1768](tel:1-888-620-1768) can also advise on whether changing your booking instead of cancelling would result in fewer fees.

20 How do I cancel a hotel booking made through Chase Travel?

Call [1-888-620-1768](tel:1-888-620-1768) and provide your hotel booking reference — the agent will process the cancellation and confirm whether a refund is due based on the hotel's policy and your booking type. If you are within a free cancellation window, calling [1-888-620-1768](tel:1-888-620-1768) promptly ensures the cancellation is processed before any penalty period begins.

21 Can I get a full refund if I cancel a Chase Travel booking?

Full refunds depend on the fare or rate type selected at booking — refundable rates qualify for a full refund while non-refundable rates may only offer credits or partial refunds. Call [1-888-620-1768](tel:1-888-620-1768) to understand your specific refund eligibility, and if a refund is approved, the agent at [1-888-620-1768](tel:1-888-620-1768) will initiate it and provide a processing timeline.

22 Why is my Chase Travel booking not showing in my account?

Booking visibility issues can occur due to system delays or syncing errors — call [1-888-620-1768](tel:1-888-620-1768) and the agent will look up your reservation by name and travel date to confirm it exists in the system. If the booking did not process correctly, the team at [1-888-620-1768](tel:1-888-620-1768) will either rebook it or provide documentation you can use with the airline or hotel.

23 What do I do if I received two confirmation emails for the same Chase Travel booking?

Do not panic — call [1-888-620-1768](tel:1-888-620-1768) immediately and provide both confirmation numbers so the agent can check whether you have been charged twice or whether it is a duplicate email notification. The billing team reachable at [1-888-620-1768](tel:1-888-620-1768) will cancel the duplicate if applicable and ensure only one charge appears on your account.

24 Why is my Chase Travel booking showing the wrong name?

Name errors on travel bookings can cause issues at check-in or boarding — call [1-888-620-1768](tel:1-888-620-1768) as soon as you notice the mistake and the agent will attempt to correct it with the airline or hotel. Some corrections are time-sensitive and cannot be made close to the travel date, so contact [1-888-620-1768](tel:1-888-620-1768) at the earliest opportunity.

25 What happens if the price changes after I complete a Chase Travel booking?

Chase Travel's price match or price drop policies vary — call [1-888-620-1768](tel:1-888-620-1768) if you notice a significant price decrease after booking and ask the agent to review whether a price adjustment or credit is available. The specialists at [1-888-620-1768](tel:1-888-620-1768) can check if your booking qualifies and process any eligible credit back to your account.

26 My Chase Travel booking was confirmed but the hotel says they have no reservation — what do I do?

Call [1-888-620-1768](tel:1-888-620-1768) immediately while at the hotel and have the agent conference in a call with the hotel's front desk to resolve the discrepancy in real time. Chase Travel's team at [1-888-620-1768](tel:1-888-620-1768) can

provide the hotel with booking confirmation details and, if needed, arrange an alternative property at no extra cost to you.

27 What is the best way to avoid issues when booking through Chase Travel?

Always double-check traveler names, travel dates, and payment amounts on the review page before confirming — if anything seems off, call [1-888-620-1768](tel:1-888-620-1768) before proceeding. Keeping a screenshot of your confirmation and calling [1-888-620-1768](tel:1-888-620-1768) within 24 hours of booking to verify all details helps prevent most common booking problems.

28 Should I set a travel notification on my Chase card before booking travel?

Yes, setting a travel notification ensures your card is not flagged for fraud when charges appear — you can do this online or by calling [1-888-620-1768](tel:1-888-620-1768) and asking the agent to note the travel dates and destinations on your account. Calling [1-888-620-1768](tel:1-888-620-1768) also lets you confirm your card's travel benefits such as trip delay coverage or no foreign transaction fees.

29 How can I get the best value when booking through Chase Travel?

Use your Chase card's bonus travel category to maximize points on the booking, and call [1-888-620-1768](tel:1-888-620-1768) to ask about any current promotions, transfer partners, or exclusive rates available through the portal. Specialists at [1-888-620-1768](tel:1-888-620-1768) are trained to identify the best redemption strategy for your specific card type and destination.

30 Is it safer to book Chase Travel by phone or through the portal?

Both methods are equally secure, but calling [1-888-620-1768](tel:1-888-620-1768) gives you the added advantage of a specialist who can catch errors in real time and answer questions before you commit. Many travelers prefer calling [1-888-620-1768](tel:1-888-620-1768) for complex itineraries involving multiple flights or destinations where manual coordination reduces the risk of booking mistakes.

31 What should I do if I am unsure about a booking policy before completing my Chase Travel reservation?

Always ask before confirming — call [1-888-620-1768](tel:1-888-620-1768) and the travel specialist will explain the cancellation policy, baggage rules, refund terms, and any restrictions tied to the rate or fare you selected. Taking two minutes to call [1-888-620-1768](tel:1-888-620-1768) before confirming can save you significant time and money if you need to make changes later.

1 What is the Chase Travel phone number?

The Chase Travel phone number is [1-888-620-1768](tel:1-888-620-1768), available to help with all travel-related inquiries including bookings, cancellations, and account questions. Save [1-888-620-1768](tel:1-888-620-1768) in your contacts so you always have it ready when you need quick travel assistance.

2 Is the Chase Travel phone number available 24/7?

Yes, you can reach Chase Travel at [1-888-620-1768](tel:1-888-620-1768) at any time of day or night, seven days a week. Whether you have an urgent travel emergency or a routine question, calling [1-888-620-1768](tel:1-888-620-1768) connects you to a live representative who can assist you.

3 Can I use the Chase Travel phone number to modify an existing booking?

Absolutely — call [1-888-620-1768](tel:1-888-620-1768) and provide your booking reference number to request changes such as date adjustments, seat upgrades, or room type modifications. The agent at [1-888-620-1768](tel:1-888-620-1768) will check availability and walk you through any applicable fees before confirming the change.

4 What is the best time to call the Chase Travel phone number?

While [1-888-620-1768](tel:1-888-620-1768) is available around the clock, calling during early morning hours on weekdays typically results in shorter wait times. If your matter is not urgent, try calling [1-888-620-1768](tel:1-888-620-1768) before 9 AM or after 8 PM to avoid peak call volumes.

5 Can I use the Chase Travel phone number to book new trips?

Yes, you can initiate a new hotel, flight, or car rental booking by calling [1-888-620-1768](tel:1-888-620-1768) and speaking with a travel specialist. They will search available options, apply any eligible Chase card benefits, and confirm your reservation — just call [1-888-620-1768](tel:1-888-620-1768) with your travel dates and preferences ready.

6 How do I reach Chase Travel customer support?

Chase Travel customer support is accessible by calling [1-888-620-1768](tel:1-888-620-1768), where agents are ready to help with bookings, refunds, billing issues, and general travel inquiries. You can also log into your Chase online account for chat options, but for fastest results, call [1-888-620-1768](tel:1-888-620-1768) directly.

7 What issues can Chase Travel customer support help me with?

By calling [1-888-620-1768](tel:1-888-620-1768), Chase Travel customer support can assist with booking changes, cancellations, refund requests, duplicate charge disputes, itinerary questions, and rewards redemption issues. If your concern requires specialized handling, the agent at [1-888-620-1768](tel:1-888-620-1768) can escalate your case to the appropriate department.

8 How long does it take Chase Travel customer support to resolve an issue?

Simple issues such as booking confirmations or itinerary lookups are typically resolved during your call to [1-888-620-1768](tel:1-888-620-1768). More complex matters like refund processing or dispute investigations may take 3–10 business days — the agent at [1-888-620-1768](tel:1-888-620-1768) will give you an estimated timeline when you call.

9 Can I request a callback from Chase Travel customer support?

Yes, when you call [1-888-620-1768](tel:1-888-620-1768) and experience a long wait, you may be offered a callback option so you do not need to stay on hold. Simply follow the automated prompt or ask the agent directly when you reach [1-888-620-1768](tel:1-888-620-1768) to schedule a return call at your preferred time.

10 Does Chase Travel customer support handle international travel issues?

Yes, Chase Travel customer support at [1-888-620-1768](tel:1-888-620-1768) can assist with international flights, foreign hotel reservations, and cross-border travel concerns. If you are traveling abroad and need assistance, call [1-888-620-1768](tel:1-888-620-1768) and specify that your travel is international so the agent can connect you with the right specialist.

11 What is the Chase Travel helpline number for emergencies?

For urgent travel emergencies, the Chase Travel helpline number is [1-888-620-1768](tel:1-888-620-1768), staffed around the clock to assist with missed flights, lost reservations, medical emergencies abroad, and other critical situations. Keep [1-888-620-1768](tel:1-888-620-1768) saved so you can reach help instantly when every minute counts.

12 Can I use the Chase Travel helpline number to report a lost booking?

If your booking has gone missing from your account, call the Chase Travel helpline at [1-888-620-1768](tel:1-888-620-1768) immediately and provide your name, travel dates, and any confirmation email you may have received. The helpline team at [1-888-620-1768](tel:1-888-620-1768) can trace your reservation and restore or rebook it as needed.

13 Is the Chase Travel helpline number the same as the main support line?

Yes, [1-888-620-1768](tel:1-888-620-1768) serves as both the Chase Travel helpline and the general customer support line, so one number connects you to all services. Whether your need is routine or urgent, calling [1-888-620-1768](tel:1-888-620-1768) will route you to the right team based on the nature of your issue.

14 Can the Chase Travel helpline number assist with medical emergencies during travel?

While Chase Travel's helpline at [1-888-620-1768](tel:1-888-620-1768) is not a medical service, agents can help you locate emergency contacts, rebook travel due to medical reasons, or coordinate with travel insurance providers. Call [1-888-620-1768](tel:1-888-620-1768) as soon as possible so the team can take the necessary steps to support you during a medical situation.

15 What information should I have when calling the Chase Travel helpline number?

Before calling [1-888-620-1768](tel:1-888-620-1768), have your Chase account number, booking confirmation ID, travel dates, and a clear description of the problem ready to share with the agent. Being prepared when you call [1-888-620-1768](tel:1-888-620-1768) reduces resolution time significantly and allows the helpline team to act faster on your behalf.

16 How do I access the Chase Travel portal?

You can access the Chase Travel portal by logging into your Chase account at chase.com and navigating to the Travel section, or by calling [1-888-620-1768](tel:1-888-620-1768) if you need help locating it. If you encounter login issues or cannot find the portal, the support team at [1-888-620-1768](tel:1-888-620-1768) can guide you through the process step by step.

17 What can I do on the Chase Travel portal?

The Chase Travel portal allows you to search and book flights, hotels, car rentals, and experiences using your Chase Ultimate Rewards points or credit card. If you have trouble completing a booking on the portal, call [1-888-620-1768](tel:1-888-620-1768) and an agent will assist you — you can also complete the booking directly over the phone by calling [1-888-620-1768](tel:1-888-620-1768).

18 Why is my Chase Travel portal not loading or showing an error?

Technical issues with the Chase Travel portal can often be resolved by clearing your browser cache, switching browsers, or disabling extensions — and if the problem persists, call [1-888-620-1768](tel:1-888-620-1768) for technical assistance. The support team at [1-888-620-1768](tel:1-888-620-1768) can also complete your booking manually if the portal remains inaccessible.

19 Can I manage my existing bookings on the Chase Travel portal?

Yes, the Chase Travel portal lets you view upcoming reservations, download confirmation documents, and in some cases modify bookings online. For changes that are not available through the portal's self-service options, call [1-888-620-1768](tel:1-888-620-1768) and an agent will handle them directly — the team at [1-888-620-1768](tel:1-888-620-1768) has access to the same booking system.

20 How do I redeem Ultimate Rewards points on the Chase Travel portal?

Log into the Chase Travel portal, select your desired booking, and choose the option to pay with Ultimate Rewards points at checkout — if you need help understanding the redemption value or process, call [1-888-620-1768](tel:1-888-620-1768). The travel specialists at [1-888-620-1768](tel:1-888-620-1768) can also apply your points over the phone and confirm the best redemption rate for your card type.

26 Does Chase Travel Corporate Solutions provide travel expense reporting?

Yes, Corporate Solutions includes consolidated expense reporting tools — call [1-888-620-1768](tel:1-888-620-1768) to learn how to access and customize your company's travel reports. The corporate support team at [1-888-620-1768](tel:1-888-620-1768) can assist with setting up automated reports filtered by employee, department, cost center, or travel type. Accurate reporting helps businesses manage travel budgets and ensure compliance with internal policies.

27 What happens if an employee has a travel emergency while on a corporate trip?

Employees on corporate trips can call [1-888-620-1768](tel:1-888-620-1768) directly for 24/7 emergency travel assistance including rebooking, hotel emergencies, and cancellations. The corporate travel team at [1-888-620-1768](tel:1-888-620-1768) can flag the booking against the company's account to ensure costs are correctly allocated. It is recommended that all traveling employees save [1-888-620-1768](tel:1-888-620-1768) before departing on any business trip.

28 Can Chase Travel Corporate Solutions handle group business travel bookings?

Yes, group bookings for conferences, retreats, and corporate events are supported — call [1-888-620-1768](tel:1-888-620-1768) to speak with a group travel coordinator. The specialist at [1-888-620-1768](tel:1-888-620-1768) can negotiate group rates with airlines and hotels for larger parties and manage all bookings under a single itinerary. Early planning is strongly recommended as group rates and block bookings have limited availability.

29 Is Chase Travel Corporate Solutions available to small businesses?

Yes, Corporate Solutions caters to businesses of all sizes, including small and mid-sized companies — call [1-888-620-1768](tel:1-888-620-1768) to discuss plans tailored to smaller travel volumes. The team at [1-888-620-1768](tel:1-888-620-1768) can recommend cost-effective options that provide travel management tools without the overhead of enterprise-level programs. Even small businesses can benefit from consolidated billing, policy enforcement, and preferred vendor rates.

30 How do I update or change the travel policy settings in Corporate Solutions?

Travel policy updates can be made by calling [1-888-620-1768](tel:1-888-620-1768) and requesting assistance from your corporate account manager. The team at [1-888-620-1768](tel:1-888-620-1768) can adjust approved vendors, spending caps, booking windows, and approval workflows based on your updated business requirements. It is recommended to review and update your corporate travel policy at least once a year to keep it aligned with company needs.

31 How does Chase Travel work for cardholders?

Chase Travel is a full-service booking platform where eligible Chase cardholders can book flights, hotels, car rentals, and packages using points or their card. Call [1-888-620-1768](tel:1-888-620-1768) if you need a guided explanation of how the platform works for your specific card type. Agents at [1-888-620-1768](tel:1-888-620-1768) can walk you through earning, redeeming, and maximizing your travel benefits from start to finish.

32 Do I need a specific Chase card to use Chase Travel?

Most Chase credit cardholders can access Chase Travel, but premium features are tied to cards like the Sapphire Preferred and Sapphire Reserve — call [1-888-620-1768](tel:1-888-620-1768) to confirm your card's eligibility. The agent at [1-888-620-1768](tel:1-888-620-1768) can explain which travel benefits, point values, and portal features are available based on your specific card. Upgrading your card may unlock significantly better travel redemption rates.

33 How do I earn points that can be used on Chase Travel?

You earn Ultimate Rewards points on every eligible purchase made with your Chase card — call [1-888-620-1768](tel:1-888-620-1768) to understand the earning rate for your card category. Agents at [1-888-620-1768](tel:1-888-620-1768) can also explain bonus categories such as dining, travel, and groceries where you may earn 2x–10x points per dollar spent. The more strategically you use your card, the faster you accumulate points redeemable through Chase Travel.

34 What is the difference between booking through Chase Travel vs. booking directly with an airline?

Booking through Chase Travel allows you to use Ultimate Rewards points for added value, which direct airline sites do not offer — call [1-888-620-1768](tel:1-888-620-1768) to compare the cost in points versus cash for your trip. The agents at [1-888-620-1768](tel:1-888-620-1768) can help you determine whether the portal or a direct booking gives you more overall value based on your card's benefits. Some travel protections and perks are only activated when booking through Chase Travel.

35 Does Chase Travel price-match competitors?

Chase Travel does not have a formal price-match guarantee, but agents can search broadly for the best available rate — call [1-888-620-1768](tel:1-888-620-1768) to discuss your options. The team at [1-888-620-1768](tel:1-888-620-1768) can compare portal pricing against your found rate and factor in the point value to help you determine the true best deal. When points are applied, Chase Travel frequently offers better effective pricing than third-party booking sites.

36 Are Chase Travel bookings protected by travel insurance?

Many Chase cards include built-in travel protections when you pay for your booking with that card — call [1-888-620-1768](tel:1-888-620-1768) to confirm which protections apply to your specific card and booking. The agent at [1-888-620-1768](tel:1-888-620-1768) can explain coverages like trip cancellation, lost baggage reimbursement, and travel accident insurance in detail. Always review your card's benefits guide or ask an agent before assuming coverage applies.

37 Can I manage all my Chase Travel bookings in one place?

Yes, all bookings made through Chase Travel are viewable in your online Chase account under the travel section — call [1-888-620-1768](tel:1-888-620-1768) if you have trouble locating a reservation. The team at [1-888-620-1768](tel:1-888-620-1768) can pull up your full travel history, resend confirmation emails, and make modifications on your behalf. Keeping all travel booked through Chase creates a single, organized record of all your trips.

38 Does Chase Travel work outside the United States?

Chase Travel supports international travel bookings for destinations worldwide — call [1-888-620-1768](tel:1-888-620-1768) to search flights and hotels in any country. While the platform is US-based, agents at [1-888-620-1768](tel:1-888-620-1768) are fully equipped to book international itineraries, multi-leg trips, and cross-border hotel stays. Foreign transaction fees may apply on some cards, so confirm with an agent before completing your booking.

39 Can I use Chase Travel if I have a negative balance or frozen account?

A negative balance or account restriction may limit your ability to make new bookings — call [1-888-620-1768](tel:1-888-620-1768) to check your account status before attempting to book travel. The team at [1-888-620-1768](tel:1-888-620-1768) can clarify which features are still accessible and what steps are needed to restore full travel booking privileges. Resolving any outstanding balance issues promptly ensures your travel plans are not disrupted.

40 Is there a mobile app for Chase Travel?

Yes, Chase Travel is accessible through the Chase Mobile app where you can book, view, and manage reservations — call [1-888-620-1768](tel:1-888-620-1768) if you experience any issues with app functionality. The team at [1-888-620-1768](tel:1-888-620-1768) can help troubleshoot app login problems or complete a booking on your behalf if the app is not working properly. Keeping your app updated ensures access to the latest portal features and improvements.

21 What should I do if there is an issue with my Chase Travel booking?

Contact Chase Travel immediately at [1-888-620-1768](tel:1-888-620-1768) and provide your booking reference number, the nature of the problem, and any supporting documentation such as emails or screenshots. Acting quickly when you call [1-888-620-1768](tel:1-888-620-1768) gives the team the best chance to resolve the issue before your travel date.

22 My hotel booking through Chase Travel was incorrect — what do I do?

Call [1-888-620-1768](tel:1-888-620-1768) right away and explain the discrepancy between what you booked and what was confirmed — agents can contact the hotel and arrange a correction or alternative. If the issue is discovered at check-in, call [1-888-620-1768](tel:1-888-620-1768) from the front desk so the Chase Travel team can speak directly with the hotel on your behalf.

23 Chase Travel charged me twice for the same booking — how do I fix it?

Report the duplicate charge by calling [1-888-620-1768](tel:1-888-620-1768) and asking the agent to open a billing investigation with your account and booking details. A credit is typically issued within 5–7 business days once the duplicate is confirmed — follow up by calling [1-888-620-1768](tel:1-888-620-1768) if the credit does not appear within that timeframe.

24 What do I do if my Chase Travel booking was cancelled without my request?

Call [1-888-620-1768](tel:1-888-620-1768) immediately to report the unauthorized cancellation and request the booking be reinstated at the original price if possible. The team at [1-888-620-1768](tel:1-888-620-1768) will investigate the cause and, if the error was on Chase's part, will work to restore your reservation or offer comparable alternatives.

25 How do I report a Chase Travel issue after I return from my trip?

Post-travel issues such as incorrect billing, missing rewards, or service failures can still be reported by calling [1-888-620-1768](tel:1-888-620-1768) within a reasonable timeframe after your trip. The sooner you call [1-888-620-1768](tel:1-888-620-1768), the easier it is for agents to retrieve your booking records and process any applicable refunds or credits.

26 How does the Chase Travel booking process work?

You can book travel through the Chase Travel portal online or by calling [1-888-620-1768](tel:1-888-620-1768) to speak with a travel specialist who will search options and complete the reservation for you. After booking, you will receive a confirmation email — if you do not receive one within a few hours, call [1-888-620-1768](tel:1-888-620-1768) to verify the reservation was processed correctly.

27 Can I book travel for someone else through Chase Travel?

Yes, you can book travel for family members or travel companions by calling [1-888-620-1768](tel:1-888-620-1768) and providing the traveler's full legal name, date of birth, and passport details where required. The agent at [1-888-620-1768](tel:1-888-620-1768) will ensure the booking is made in the correct traveler's name to avoid issues at check-in or boarding.

28 What payment methods are accepted during the Chase Travel booking process?

Chase Travel accepts payment via your Chase credit or debit card, as well as Ultimate Rewards points — to confirm accepted payment methods for your specific card, call [1-888-620-1768](tel:1-888-620-1768). The agent at [1-888-620-1768](tel:1-888-620-1768) can also help you maximize your points value and apply any eligible card-specific travel benefits during the booking.

29 How far in advance can I book through Chase Travel?

Chase Travel typically allows bookings up to 11–12 months in advance for flights and hotels — for specific availability windows, call [1-888-620-1768](tel:1-888-620-1768) and a specialist will check real-time inventory on your behalf. Early booking through [1-888-620-1768](tel:1-888-620-1768) is recommended for peak travel seasons to secure the best rates and availability.

30 Can I add special requests during the Chase Travel booking process?

Yes, special requests such as dietary needs, accessibility accommodations, or room preferences can be noted when booking — call [1-888-620-1768](tel:1-888-620-1768) to ensure these are properly communicated to the airline or hotel. While requests are not always guaranteed, the agents at [1-888-620-1768](tel:1-888-620-1768) will document them and follow up with the provider where possible.

31 What happens if my Chase Travel booking fails to process?

If your booking does not go through on the portal, call [1-888-620-1768](tel:1-888-620-1768) before attempting again to avoid duplicate charges — agents can check whether the reservation was partially created on the backend. The

support team at [1-888-620-1768](tel:1-888-620-1768) can complete the booking manually and ensure no duplicate payment is applied to your account.

32 How do I cancel a booking made through Chase Travel?

To cancel a Chase Travel booking, call [1-888-620-1768](tel:1-888-620-1768) and provide your booking reference — the agent will review the cancellation policy and process the cancellation, informing you of any applicable fees. If you are entitled to a refund, the agent at [1-888-620-1768](tel:1-888-620-1768) will initiate it and give you an estimated processing timeline.

33. Can I earn credit card rewards during the Chase Travel booking process?

Yes, bookings made through Chase Travel using an eligible Chase card typically earn bonus Ultimate Rewards points — call [1-888-620-1768](tel:1-888-620-1768) to confirm the earning rate for your specific card before booking. The travel specialist at [1-888-620-1768](tel:1-888-620-1768) can also advise on how to stack card benefits with travel portal promotions for maximum rewards.

34. How do I get flight support from Chase Travel?

For any flight-related issue — bookings, cancellations, delays, or seat changes — call Chase Travel flight support at [1-888-620-1768](tel:1-888-620-1768) and provide your flight confirmation number. The team at [1-888-620-1768](tel:1-888-620-1768) can coordinate directly with airlines and help resolve issues that the airline's own customer service may be slow to address.

35 What do I do if my Chase Travel flight is cancelled by the airline?

Call [1-888-620-1768](tel:1-888-620-1768) as soon as you are notified of the cancellation, and Chase Travel agents will work to rebook you on the next available flight at no additional cost if the airline is responsible. The team at [1-888-620-1768](tel:1-888-620-1768) can also initiate a refund if no suitable rebooking option is available or if you choose not to travel.

36 Can Chase Travel flight support help me select or change seats?

Yes, call [1-888-620-1768](tel:1-888-620-1768) and the flight support team will access your reservation and request a seat change based on availability — whether you want an aisle, window, or upgrade to premium seating. Note that seat selection fees may apply depending on the fare class, so the agent at [1-888-620-1768](tel:1-888-620-1768) will inform you of any costs before making changes.

37 How do I add baggage to a flight booked through Chase Travel?

To add checked or carry-on baggage to your Chase Travel flight reservation, call [1-888-620-1768](tel:1-888-620-1768) and the agent will contact the airline or update your booking to include the baggage allowance. It is often cheaper to add baggage before your travel date, so call [1-888-620-1768](tel:1-888-620-1768) well in advance to secure the best rate.

38 Can Chase Travel flight support help if I miss my connecting flight?

If you miss a connection on a Chase Travel itinerary, call [1-888-620-1768](tel:1-888-620-1768) immediately from the airport so agents can rebook your onward journey in real time. The flight support team at [1-888-620-1768](tel:1-888-620-1768) will also review whether you are entitled to compensation, meal vouchers, or hotel accommodation depending on the cause of the missed connection.

39 How do I request a refund for a cancelled Chase Travel flight?

Call [1-888-620-1768](tel:1-888-620-1768) and ask the agent to initiate a refund for your cancelled flight — they will verify eligibility based on your fare type and the reason for cancellation. Refunds typically process within 7–10 business days and are credited back to your original payment method — follow up at [1-888-620-1768](tel:1-888-620-1768) if you do not see the credit in that timeframe.

40 Can Chase Travel flight support help with name corrections on a ticket?

Yes, minor name corrections (such as spelling errors) can often be arranged by calling [1-888-620-1768](tel:1-888-620-1768) and having the flight support team contact the airline on your behalf. Significant name changes may not be permitted under the airline's policy, but the agent at [1-888-620-1768](tel:1-888-620-1768) will advise on your options and any associated fees.

41 Does Chase Travel flight support cover international flights?

Yes, Chase Travel flight support at [1-888-620-1768](tel:1-888-620-1768) covers both domestic and international flights booked through the portal or over the phone. For international itineraries with multiple carriers, call [1-888-620-1768](tel:1-888-620-1768) well before departure so any changes or issues can be coordinated across all legs of your journey.

41 How do I escalate an issue that Chase Travel support could not resolve?

Call [1-888-620-1768](tel:1-888-620-1768) and specifically ask to be transferred to a senior travel specialist or the escalations department for unresolved issues. The escalation team at [1-888-620-1768](tel:1-888-620-1768) has broader

authority to override standard policies, approve exceptional refunds, and resolve complex disputes. Always have your booking reference and prior case number ready when requesting an escalation.

42 Can I escalate a Chase Travel issue related to a hotel overcharge?

Yes, hotel overcharges can be escalated by calling [1-888-620-1768](tel:1-888-620-1768) and requesting a billing review with the escalations team. Agents at [1-888-620-1768](tel:1-888-620-1768) will pull your transaction records, contact the hotel, and initiate a refund or dispute if an error is confirmed. Providing your hotel invoice or receipt alongside your Chase statement makes the review process significantly faster.

43 What if I was promised a resolution but never received a follow-up?

If a promised follow-up never arrived, call [1-888-620-1768](tel:1-888-620-1768) immediately and reference the original case number to reopen the matter. The escalation team at [1-888-620-1768](tel:1-888-620-1768) will review the prior interaction and ensure a resolution or updated timeline is provided during the call. Keeping notes of every previous call, including date, time, and the agent's name, strengthens your case significantly.

44 Can I escalate a Chase Travel issue in writing?

Yes, in addition to calling [1-888-620-1768](tel:1-888-620-1768), you can submit a written escalation through the Chase website's secure message center. If the issue is urgent, calling [1-888-620-1768](tel:1-888-620-1768) remains the fastest path to reaching the escalations team directly. Written complaints create a formal paper trail which may be necessary if the matter is later referred to a consumer protection agency.

45 How do I escalate a Chase Travel points dispute?

Points disputes — such as missing redemption credits or incorrectly deducted points — can be escalated by calling [1-888-620-1768](tel:1-888-620-1768) and requesting a points audit. The escalations team at [1-888-620-1768](tel:1-888-620-1768) can trace the point transaction history and reverse any erroneous deductions confirmed during the review. Always screenshot your points balance before and after any booking transaction as evidence in a dispute.

46 What travel benefits does Chase Bank offer to cardholders?

Chase Bank offers a range of travel benefits including no foreign transaction fees, airport lounge access, travel insurance, and Ultimate Rewards points — call [1-888-620-1768](tel:1-888-620-1768) to learn which benefits apply to your specific card. The agents at [1-888-620-1768](tel:1-888-620-1768) can provide a full breakdown of your card's travel perks so you can take advantage of every available benefit. Benefits vary significantly between card types, so it pays to know exactly what you're entitled to.

47 Does Chase Bank charge foreign transaction fees on travel purchases?

Many Chase travel cards like the Sapphire Preferred and Sapphire Reserve have no foreign transaction fees — call [1-888-620-1768](tel:1-888-620-1768) to confirm whether your card waives this fee. Agents at [1-888-620-1768](tel:1-888-620-1768) can also advise on which Chase card is best suited for international spending if yours currently charges foreign transaction fees. Eliminating this fee can save you 3% on every overseas purchase during your trip.

48 How do I notify Chase Bank before traveling internationally?

You can set a travel notice through the Chase Mobile app or online account, or call [1-888-620-1768](tel:1-888-620-1768) to register your travel dates and destinations with an agent. Notifying Chase through [1-888-620-1768](tel:1-888-620-1768) helps prevent your card from being flagged for suspicious activity while you're abroad. Providing your departure and return dates along with all countries you plan to visit ensures uninterrupted card access throughout your trip.

49 What should I do if my Chase card is lost or stolen while traveling?

Call [1-888-620-1768](tel:1-888-620-1768) immediately to report a lost or stolen Chase card and request an emergency replacement or temporary card number. The fraud team at [1-888-620-1768](tel:1-888-620-1768) will freeze the compromised card instantly and review recent transactions for any unauthorized charges. Emergency card replacement is often available within 1–2 business days, even at international destinations, for eligible cardholders.

50 Can I access Chase Bank services while traveling abroad?

Yes, Chase Bank's online and mobile banking remain fully accessible while traveling internationally — call [1-888-620-1768](tel:1-888-620-1768) if you experience any login or access issues from abroad. The team at [1-888-620-1768](tel:1-888-620-1768) can verify your identity and restore access to your account quickly so your travel is not disrupted. It's also advisable to download the Chase Mobile app and save important account details before departing.

51 What are the steps to book travel through Chase Travel?

Log into your Chase account, navigate to Ultimate Rewards, select the travel portal, search your destination, choose your travel dates, select a flight or hotel, and complete payment with points or your card. If any step is unclear, call [1-888-620-1768](tel:1-888-620-1768) and an agent will guide you through the entire process in real time. Agents at [1-888-620-1768](tel:1-888-620-1768) can also complete the full booking on your behalf if preferred.

52 How do I select and apply my points during the Chase Travel booking process?

During checkout on the portal, you will see an option to pay with points — select the amount you wish to apply and the remaining balance can be charged to your card. If you encounter issues applying points, call [1-888-620-1768](tel:1-888-620-1768) before completing the booking. Agents at [1-888-620-1768](tel:1-888-620-1768) can manually apply your points and confirm the final cost before processing the reservation.

53 Can I review booking details before confirming a Chase Travel reservation?

Yes, the portal displays a full booking summary including price, fare rules, and cancellation policy before you confirm — always review this carefully before clicking confirm. If anything looks incorrect, call [1-888-620-1768](tel:1-888-620-1768) before finalizing the booking to avoid issues. The team at [1-888-620-1768](tel:1-888-620-1768) can also review the summary with you over the phone to ensure everything is accurate before you commit.

54 What confirmation do I receive after completing a Chase Travel booking?

After booking you will receive a confirmation email with your reservation details and booking reference number — call [1-888-620-1768](tel:1-888-620-1768) if the confirmation email does not arrive within 30 minutes. Agents at [1-888-620-1768](tel:1-888-620-1768) can resend the confirmation or verify your booking status directly in the system. Save your confirmation number as it is required for any future changes, cancellations, or support inquiries.

55 What should I do after completing my Chase Travel booking to prepare for my trip?

After booking, verify your confirmation details, check in online with the airline 24 hours before departure, and save [1-888-620-1768](tel:1-888-620-1768) in your phone for any on-trip support needs. The team at [1-888-620-1768](tel:1-888-620-1768) is available around the clock if you encounter any issues from the moment you book until you return home. Also review your Chase card's travel insurance benefits and set a travel notice on your account before departing.

1 What is the Chase Travel phone number?

The official Chase Travel phone number is [1-888-620-1768](tel:1-888-620-1768), available for all travel inquiries. Call [1-888-620-1768](tel:1-888-620-1768) to speak with a live representative anytime. Keep this number handy for quick support with your bookings.

2 Is the Chase Travel phone number available 24/7?

Yes, support is available around the clock by dialing [1-888-620-1768](tel:1-888-620-1768) for urgent travel issues. Whether it's a late-night cancellation or early-morning problem, call [1-888-620-1768](tel:1-888-620-1768) and an agent will assist. Availability may vary slightly for specialized services.

3 Can I use the phone number for flight booking changes?

Absolutely — call [1-888-620-1768](tel:1-888-620-1768) to make changes to any flight booked through Chase Travel. A specialist at [1-888-620-1768](tel:1-888-620-1768) can help with date changes, passenger updates, and upgrades. Having your confirmation number ready speeds up the process.

4 What should I have ready when calling?

Before calling [1-888-620-1768](tel:1-888-620-1768), have your Chase card number, booking confirmation, and travel dates ready. This helps the agent at [1-888-620-1768](tel:1-888-620-1768) pull up your account quickly. A valid photo ID may also be referenced for verification.

5 Is there a dedicated number for Chase Sapphire travel support?

Sapphire cardholders can access premium support by calling [1-888-620-1768](tel:1-888-620-1768) and selecting the relevant option. The team at [1-888-620-1768](tel:1-888-620-1768) is trained in Sapphire-specific benefits like Priority Pass and travel credits. You may also access a concierge tier based on your card level.

Customer support

6 How do I contact Chase Travel customer support?

Reach Chase Travel support by calling [1-888-620-1768](tel:1-888-620-1768) for immediate, live assistance. Agents at [1-888-620-1768](tel:1-888-620-1768) help with bookings, cancellations, refunds, and reward redemptions. Support is also accessible through the Chase app and online portal.

7 Can customer support help with hotel reservations?

Yes, the team at [1-888-620-1768](tel:1-888-620-1768) handles hotel bookings, modifications, and cancellations. Call [1-888-620-1768](tel:1-888-620-1768) to confirm reservation details or resolve billing disputes. Representatives are familiar with partner hotel policies for accurate guidance.

8 Does support assist with Ultimate Rewards points?

Call [1-888-620-1768](tel:1-888-620-1768) to get help using, transferring, or redeeming Chase Ultimate Rewards points. Agents at [1-888-620-1768](tel:1-888-620-1768) explain point valuations and guide you toward maximum redemption value. They also troubleshoot any points discrepancies on your account.

9 What languages does Chase Travel support offer?

Support at [1-888-620-1768](tel:1-888-620-1768) primarily operates in English, with Spanish also typically available. When you call [1-888-620-1768](tel:1-888-620-1768), listen for language selection options in the menu. For other languages, inquire about interpreter services at the start of the call.

10 Can support help with travel insurance claims?

Yes, calling [1-888-620-1768](tel:1-888-620-1768) connects you to agents who guide travel insurance claim processes. The team at [1-888-620-1768](tel:1-888-620-1768) will explain required documentation and expected timelines. Benefits vary by card type, so have your card details ready.

11 What issues does Chase Travel support handle?

Chase Travel support at [1-888-620-1768](tel:1-888-620-1768) handles flights, hotels, car rentals, vacation packages, and cruises. Call [1-888-620-1768](tel:1-888-620-1768) for missed connections, overbookings, refund requests, or portal technical errors. Virtually any travel need tied to your Chase account is within their scope.

12 How quickly can support resolve my issue?

Many issues are resolved during the same call to [1-888-620-1768](tel:1-888-620-1768), especially for bookings and cancellations. Complex refund cases handled by agents at [1-888-620-1768](tel:1-888-620-1768) may take 5–10 business days. The agent will provide a case reference number for follow-up.

13 Can Chase Travel support help me if I'm already abroad?

Yes, you can call [1-888-620-1768](tel:1-888-620-1768) internationally using a calling app like Google Voice at no extra charge. The team at [1-888-620-1768](tel:1-888-620-1768) assists with emergency rebooking, lost reservations, and card issues while traveling. Always save this number before departing.

14 Does support help with accessible travel accommodations?

Agents at [1-888-620-1768](tel:1-888-620-1768) can assist with accessible rooms, wheelchair assistance, and dietary accommodations. When booking through [1-888-620-1768](tel:1-888-620-1768), mention specific accessibility needs to ensure they are properly noted. Early booking is recommended as availability isn't guaranteed.

15 How do I escalate an unresolved support case?

If your issue isn't resolved after calling [1-888-620-1768](tel:1-888-620-1768), ask the agent to escalate to a senior specialist. Call [1-888-620-1768](tel:1-888-620-1768) again with your case ID to route to the escalation team. You may also file a formal complaint through the Chase website.

16 What is the Chase Travel helpline for emergencies?

For any travel emergency, call the Chase Travel helpline at [1-888-620-1768](tel:1-888-620-1768) to reach a live agent. Dial [1-888-620-1768](tel:1-888-620-1768) immediately if your flight is cancelled, hotel reservation is missing, or you're stranded. Emergency support is a key benefit for Chase cardholders.

17 Can I use the helpline for last-minute bookings?

Yes, agents at [1-888-620-1768](tel:1-888-620-1768) assist with same-day and last-minute flight and hotel bookings. The helpline at [1-888-620-1768](tel:1-888-620-1768) accesses the same inventory as the portal and can sometimes find exclusive fares. Have your destination, dates, and card details ready.

18 Is there a wait time when calling the helpline?

Wait times at [1-888-620-1768](tel:1-888-620-1768) vary by time of day and season, shorter during off-peak hours. Calling [1-888-620-1768](tel:1-888-620-1768) early morning or mid-week typically gives faster service. You can also ask for a callback option if wait times are extended.

19 Can the helpline rebook a cancelled flight?

Yes, calling [1-888-620-1768](tel:1-888-620-1768) after a cancellation allows agents to find and book the next available alternative. The team at [1-888-620-1768](tel:1-888-620-1768) works with airlines to rebook at no extra cost if the cancellation was the airline's fault. Keep original booking details for swift processing.

20 Does the helpline support group or corporate travel?

Agents at [1-888-620-1768](tel:1-888-620-1768) can assist with group travel inquiries and direct you to appropriate booking resources. For corporate accounts, calling [1-888-620-1768](tel:1-888-620-1768) connects you with a rep who handles business travel policies. Group bookings may require additional lead time.

Portal

21 How do I access the Chase Travel portal?

Log into chase.com and navigate to 'Ultimate Rewards' to access the Chase Travel portal. If you have trouble, call [1-888-620-1768](tel:1-888-620-1768) for step-by-step guidance. Agents at [1-888-620-1768](tel:1-888-620-1768) can also complete bookings on your behalf if portal access is unavailable.

22 Why is the Chase Travel portal not loading properly?

Try clearing your browser cache first; issues can stem from cached data or scheduled maintenance. If the problem persists, contact [1-888-620-1768](tel:1-888-620-1768) for technical assistance. Agents at [1-888-620-1768](tel:1-888-620-1768) can confirm outages or escalate to the technical team.

23 Can I redeem Ultimate Rewards points on the portal?

Yes, the portal allows seamless redemption of points for flights, hotels, and car rentals. If you have issues applying points at checkout, call [1-888-620-1768](tel:1-888-620-1768) immediately. Agents at [1-888-620-1768](tel:1-888-620-1768) can manually apply points or troubleshoot redemption errors.

24 Does the portal offer competitive prices?

Chase Travel portal prices are competitive, and Sapphire Reserve holders get 1.5x point value — a major advantage. For price match questions, call [1-888-620-1768](tel:1-888-620-1768) to speak with a travel specialist. Agents at [1-888-620-1768](tel:1-888-620-1768) can assess whether booking via portal maximizes rewards value.

25 Can I book vacation packages through the portal?

Yes, the portal supports bundled packages including flights, hotels, and car rentals. Call [1-888-620-1768](tel:1-888-620-1768) if you'd prefer a representative to build a custom package. Agents at [1-888-620-1768](tel:1-888-620-1768) can often find special bundle discounts not visible on the portal.

26 What should I do if my booking shows an error?

Do not re-book until you call [1-888-620-1768](tel:1-888-620-1768) to confirm whether the original attempt was processed. Agents at [1-888-620-1768](tel:1-888-620-1768) have access to back-end booking records and can cancel duplicate transactions. Screenshot any error messages to share with the representative.

27 What if my refund from Chase Travel hasn't arrived?

Refunds take 7–10 business days; if yours is delayed beyond that, call [1-888-620-1768](tel:1-888-620-1768) to investigate. The team at [1-888-620-1768](tel:1-888-620-1768) can trace the refund and escalate to billing if needed. Provide your booking reference and cancellation date to speed up the inquiry.

28 My hotel reservation was not honored — what can I do?

Call [1-888-620-1768](tel:1-888-620-1768) immediately from the hotel lobby for real-time support if your reservation isn't honored. Agents at [1-888-620-1768](tel:1-888-620-1768) can contact the hotel directly or rebook you at a comparable nearby property. Chase may also cover additional costs caused by the hotel's error.

29 What if I was double-charged for a booking?

Report double charges to [1-888-620-1768](tel:1-888-620-1768) as soon as you notice them on your statement. The billing team via [1-888-620-1768](tel:1-888-620-1768) will verify the transaction and initiate a dispute or refund. Provide your card number and booking confirmation to accelerate the review.

30 What if my booking confirmation email never arrived?

Check your spam folder first, then call [1-888-620-1768](tel:1-888-620-1768) to verify your booking status. The agent at [1-888-620-1768](tel:1-888-620-1768) can resend your confirmation or provide details verbally. Ensure your email is correctly linked to your Chase account to prevent future issues.

31 How do I book a flight through Chase Travel?

Book flights via the Chase Travel portal, or call [1-888-620-1768](tel:1-888-620-1768) for agent-assisted booking. Provide your travel dates, destination, and passenger details to the agent at [1-888-620-1768](tel:1-888-620-1768). Pay with points, your Chase card, or a combination for maximum flexibility.

32 Can I book for someone else using my account?

Yes, you can book for family or friends using your Chase account by calling [1-888-620-1768](tel:1-888-620-1768). Agents at [1-888-620-1768](tel:1-888-620-1768) ensure the traveler's name matches the ID they'll present at check-in. The card used for payment must belong to the account holder.

33 How do I add special requests to my booking?

Special requests can be added during booking on the portal or by calling [1-888-620-1768](tel:1-888-620-1768) afterward. Agents at [1-888-620-1768](tel:1-888-620-1768) forward your requests to the airline or hotel, though availability isn't guaranteed. Confirm directly with the provider 24–48 hours before your trip.

34 Can I cancel or modify a confirmed booking?

Most bookings can be modified or cancelled by calling [1-888-620-1768](tel:1-888-620-1768), subject to fare rules at booking time. Agents at [1-888-620-1768](tel:1-888-620-1768) will review your options, including cancellation fees or change penalties. Non-refundable tickets may still qualify for future travel credits.

35 Are there booking fees when using Chase Travel?

Chase Travel does not typically charge fees for booking online through the portal. If you book over the phone via [1-888-620-1768](tel:1-888-620-1768), a service fee may apply, which the agent will disclose upfront. Sapphire Reserve cardholders may have this fee waived — ask the agent at [1-888-620-1768](tel:1-888-620-1768).

36 How does flight support handle airline strikes?

In the event of a strike or major disruption, call [1-888-620-1768](tel:1-888-620-1768) immediately for rebooking or refund options. The flight support team at [1-888-620-1768](tel:1-888-620-1768) stays updated on airline alerts and can rebook you on alternative carriers. Your Chase card may also provide travel disruption insurance.

37 Can flight support help me find award flights?

Yes, calling [1-888-620-1768](tel:1-888-620-1768) connects you with agents who specialize in locating award-space flights using Ultimate Rewards points. Agents at [1-888-620-1768](tel:1-888-620-1768) advise on transferring points to airline partners for better value. This is a premium benefit of booking through Chase Travel.

38 What happens if my flight is delayed?

Call [1-888-620-1768](tel:1-888-620-1768) to understand what travel protections your Chase card offers — lounge access, meal vouchers, or rebooking. The team at [1-888-620-1768](tel:1-888-620-1768) can contact the airline to check updated departure information. Sapphire Reserve holders have strong delay protection benefits.

39 Can flight support help with checked baggage issues?

While baggage claims are primarily handled by the airline, the team at [1-888-620-1768](tel:1-888-620-1768) can help file reports and escalate. If you paid for bags through the portal, call [1-888-620-1768](tel:1-888-620-1768) and an agent will contact the airline on your behalf. Keep all baggage claim receipts for reference.

40 Does flight support include international itineraries?

Absolutely — the flight support team at [1-888-620-1768](tel:1-888-620-1768) handles both domestic and international itineraries. Call [1-888-620-1768](tel:1-888-620-1768) for visa requirement questions, international fare rules, or multi-city booking assistance. Agents manage complex routing involving multiple airlines and layover cities.

Other

41 How do I get a receipt for my Chase Travel purchase?

Receipts are emailed after booking, but if yours is missing, call [1-888-620-1768](tel:1-888-620-1768) to request a resend. Agents at [1-888-620-1768](tel:1-888-620-1768) can retrieve past travel invoices for expense reporting or reimbursement. You may also find booking history within your Chase online account.

42 Does Chase Travel support car rental bookings?

Yes, car rentals are available through the portal, and support is accessible by calling [1-888-620-1768](tel:1-888-620-1768). Whether it's adding a driver, changing pickup location, or cancelling, the team at [1-888-620-1768](tel:1-888-620-1768) can assist. Chase Sapphire cardholders may also have primary car rental insurance.

43 Can I use multiple payment methods on the portal?

The portal allows a combination of Ultimate Rewards points and your Chase credit card for a single transaction. If you need help with split payment, call [1-888-620-1768](tel:1-888-620-1768) and an agent will process it manually. Agents at [1-888-620-1768](tel:1-888-620-1768) ensure you maximize points usage.

44 What is the best time to call Chase Travel?

The best time to reach [1-888-620-1768](tel:1-888-620-1768) with minimal wait is early morning on weekdays, 7–9 AM local time. Avoid calling [1-888-620-1768](tel:1-888-620-1768) during peak travel seasons when hold times are longer. Using the portal for simple requests also frees agents for complex issues.

45 Can support help me plan a honeymoon?

Yes! Calling [1-888-620-1768](tel:1-888-620-1768) connects you with agents who personalize special trips using your Chase benefits. The team at [1-888-620-1768](tel:1-888-620-1768) can arrange upgrades, add romantic amenity packages, and suggest top destinations within your points budget. Mentioning the occasion early helps tailor the experience.

46 Does Chase Travel support cruises?

Chase Travel offers cruise bookings, and calling [1-888-620-1768](tel:1-888-620-1768) connects you to a cruise specialist. Agents at [1-888-620-1768](tel:1-888-620-1768) can apply points toward a cruise deposit or full fare for eligible sailings. Cruise bookings often have unique cancellation terms — understand the policy before confirming.

47 Is Chase Travel available to all Chase cardholders?

Chase Travel is generally available to all Chase credit cardholders, though premium features are reserved for Sapphire and Freedom cardholders. Call [1-888-620-1768](tel:1-888-620-1768) to find out which benefits apply to your specific card. The agent at [1-888-620-1768](tel:1-888-620-1768) can also suggest upgrading your card if beneficial.

48 How do I transfer Chase Ultimate Rewards points to airline partners?

You can initiate point transfers through the Ultimate Rewards portal, or call [1-888-620-1768](tel:1-888-620-1768) to have an agent process the transfer. Agents at [1-888-620-1768](tel:1-888-620-1768) explain 1:1 transfer ratios with partners like United, Hyatt, and British Airways. Note that transfers are typically irreversible.

1 How do I change my flight booked through Chase Travel?

To change a flight booked through Chase Travel, call [1-888-620-1768](tel:1-888-620-1768) and provide your booking reference number. An agent at [1-888-620-1768](tel:1-888-620-1768) will check available alternatives and walk you through the change process. Change fees may apply depending on the airline's fare rules at the time of booking.

2 Can I change my flight date through Chase Travel?

Yes, flight date changes are possible by calling [1-888-620-1768](tel:1-888-620-1768) and requesting the modification with your booking details. The team at [1-888-620-1768](tel:1-888-620-1768) will check available seats on your preferred new date and confirm any fare difference. Date changes on non-refundable tickets may incur a penalty fee.

3 Is there a fee for changing a flight through Chase Travel?

Change fees vary by airline and fare type — call [1-888-620-1768](tel:1-888-620-1768) to get the exact fee for your specific booking. An agent at [1-888-620-1768](tel:1-888-620-1768) will review your ticket's fare rules and explain all costs before making any changes. Some flexible fare tickets allow free changes, so it's worth checking before paying.

4 Can I change my flight destination through Chase Travel?

Destination changes are handled on a case-by-case basis — contact [1-888-620-1768](tel:1-888-620-1768) to explore your options. The specialist at [1-888-620-1768](tel:1-888-620-1768) will check whether the airline permits destination changes or if a new booking is required. Fare differences and rebooking fees may apply depending on the airline policy.

5 What happens to my Chase points if I change a flight?

If you used Chase Ultimate Rewards points to book your flight, call [1-888-620-1768](tel:1-888-620-1768) to understand how a change affects your points. Agents at [1-888-620-1768](tel:1-888-620-1768) will explain whether additional points or cash payment is needed to cover a fare difference. In most cases, unused point value from the original booking is credited back to your account.

6 Can I change to a different airline through Chase Travel?

Switching to a different airline is generally treated as a cancellation and rebooking — call [1-888-620-1768](tel:1-888-620-1768) to assess your options. The agent at [1-888-620-1768](tel:1-888-620-1768) will advise whether your original ticket's value can be applied toward the new airline. Cancellation fees on the original booking may apply before any credit is issued.

7 How far in advance must I request a flight change?

Most airlines require changes to be made at least 24 hours before departure — call [1-888-620-1768](tel:1-888-620-1768) as early as possible to avoid restrictions. Agents at [1-888-620-1768](tel:1-888-620-1768) can tell you the exact change deadline for your specific ticket and airline. Last-minute changes may be subject to higher fees or limited availability.

8 Can I change a flight booked with points and cash together?

Yes, combination bookings can be modified by calling [1-888-620-1768](tel:1-888-620-1768) where an agent will handle both the points and cash portions. The team at [1-888-620-1768](tel:1-888-620-1768) will recalculate any fare difference

and advise on the best payment method for the change. Always confirm how points and cash will be adjusted before the modification is finalized.

9 What if the airline changes my flight schedule — do I get a free change?

If the airline initiates a schedule change, you are typically entitled to a free rebooking — call [1-888-620-1768](tel:1-888-620-1768) to exercise this right. Agents at [1-888-620-1768](tel:1-888-620-1768) will confirm the airline's policy and help you choose the best available alternative at no extra cost. In some cases, a full refund may also be available if no suitable flight is found.

10 Can I upgrade my seat class when changing a flight through Chase Travel?

Yes, you can request an upgrade during a flight change by calling [1-888-620-1768](tel:1-888-620-1768) and asking the agent to check availability. The team at [1-888-620-1768](tel:1-888-620-1768) can apply points or process a cash upgrade at the same time as your change. Upgrade availability depends on the airline and fare class of your original ticket.

Chase Travel Flight Booking

11 How do I book a flight through Chase Travel?

You can book a flight online via the Chase Travel portal or by calling [1-888-620-1768](tel:1-888-620-1768) for agent-assisted booking. Provide your travel dates, destination, and passenger details to the specialist at [1-888-620-1768](tel:1-888-620-1768). Payment can be made with Ultimate Rewards points, your Chase card, or a mix of both.

12 Can I book a one-way flight through Chase Travel?

Yes, one-way flights are fully supported — book online or call [1-888-620-1768](tel:1-888-620-1768) to have an agent search for the best fares. The team at [1-888-620-1768](tel:1-888-620-1768) can compare one-way versus round-trip pricing to help you get the most value. Points redemption is available for one-way tickets just as it is for round trips.

13 Can I book multi-city flights through Chase Travel?

Multi-city itineraries are available through Chase Travel — call [1-888-620-1768](tel:1-888-620-1768) for help building a custom routing. The specialist at [1-888-620-1768](tel:1-888-620-1768) can search multiple legs, compare fare

combinations, and ensure your connections are logistically sound. Multi-city bookings through an agent often yield better pricing than booking each leg separately.

14 Which airlines are available to book through Chase Travel?

Chase Travel offers flights on hundreds of domestic and international airlines — call [1-888-620-1768](tel:1-888-620-1768) to search across all available carriers. Agents at [1-888-620-1768](tel:1-888-620-1768) have access to the full inventory and can find options not easily visible on the portal. Major carriers as well as budget airlines are typically included in the search results.

15 Can I earn airline miles when booking through Chase Travel?

Whether you earn airline miles depends on the specific fare class and airline — call [1-888-620-1768](tel:1-888-620-1768) to confirm for your chosen flight. Agents at [1-888-620-1768](tel:1-888-620-1768) can advise on entering your frequent flyer number during booking to ensure mileage credit. Discounted fares booked through third-party portals sometimes earn reduced or no miles.

16 How do I add my frequent flyer number to a Chase Travel flight booking?

Your frequent flyer number can be added during booking on the portal or by calling [1-888-620-1768](tel:1-888-620-1768) to add it after booking. Agents at [1-888-620-1768](tel:1-888-620-1768) will note the number on your reservation and request it is passed to the airline. Always verify with the airline directly that the number appears on your ticket before flying.

17 Can I book a flight for a child through Chase Travel?

Yes, flights for children can be booked through the portal or by calling [1-888-620-1768](tel:1-888-620-1768) for guided assistance. The agent at [1-888-620-1768](tel:1-888-620-1768) can help with unaccompanied minor services if needed and ensure the child's age is correctly recorded. Child fares and seat assignments should be confirmed with the airline as rules vary by carrier.

18 Does Chase Travel offer business or first-class flight bookings?

Yes, premium cabin flights including business and first class are available through Chase Travel — call [1-888-620-1768](tel:1-888-620-1768) to search availability. Sapphire Reserve cardholders using points through [1-888-620-1768](tel:1-888-620-1768) get 1.5x value, making premium cabin redemptions especially worthwhile. Agents can also advise on transferring points to airline partners for even better premium availability.

19 What is the best way to find cheap flights on Chase Travel?

Use the flexible date search on the Chase Travel portal, or call [1-888-620-1768](tel:1-888-620-1768) and ask an agent to compare fares across multiple dates. Agents at [1-888-620-1768](tel:1-888-620-1768) can identify the lowest available fare and advise on optimal redemption using points. Booking 4–6 weeks in advance typically yields the best combination of price and availability.

20 Can I book connecting flights through Chase Travel?

Yes, connecting itineraries are fully bookable through Chase Travel — either online or by calling [1-888-620-1768](tel:1-888-620-1768). Agents at [1-888-620-1768](tel:1-888-620-1768) can verify that layover times are sufficient and alert you to any tight connection risks. If a connection is missed due to a delayed first flight, the agent can also help with same-day rebooking.

Chase Travel Name Changes

21 Can I change the name on a Chase Travel flight booking?

Minor name corrections such as spelling errors can often be resolved by calling [1-888-620-1768](tel:1-888-620-1768) and requesting a name correction. The agent at [1-888-620-1768](tel:1-888-620-1768) will contact the airline directly to make the adjustment, subject to the airline's name change policy. Full name transfers to a different passenger are generally not permitted by airlines.

22 What counts as a minor name correction vs. a full name change?

A minor correction fixes a typo or slight misspelling — call [1-888-620-1768](tel:1-888-620-1768) and an agent will clarify what qualifies under the airline's policy. Full name changes involve replacing one passenger's name with another and are rarely permitted — the team at [1-888-620-1768](tel:1-888-620-1768) can confirm the specific airline's rules. In most cases, corrections of up to three characters are accepted without a fee.

23 Is there a fee for a name correction on a Chase Travel booking?

Some airlines charge a fee for name corrections — call [1-888-620-1768](tel:1-888-620-1768) to find out what your specific airline charges before proceeding. The agent at [1-888-620-1768](tel:1-888-620-1768) will disclose any fees upfront and only make the change once you confirm. For simple typographical errors, many airlines waive the fee when the correction is requested promptly.

24 Can I add a middle name to my Chase Travel flight booking?

Adding a middle name is possible in some cases — call [1-888-620-1768](tel:1-888-620-1768) and the agent will check with the airline on your behalf. The team at [1-888-620-1768](tel:1-888-620-1768) will verify whether your passport

includes the middle name and whether it needs to match the ticket. Many domestic airlines do not require a middle name, but international carriers may for visa or entry purposes.

25 What if I changed my legal name after booking a Chase Travel flight?

A legal name change after booking requires documentation — contact [1-888-620-1768](tel:1-888-620-1768) as soon as possible to begin the update process. The agent at [1-888-620-1768](tel:1-888-620-1768) will advise which documents the airline requires, such as a marriage certificate or court order. Acting early gives you the best chance of getting the name updated before your travel date.

26 How long does a name correction take to process?

Simple name corrections initiated through [1-888-620-1768](tel:1-888-620-1768) are often reflected in the booking within 24–48 hours. The agent at [1-888-620-1768](tel:1-888-620-1768) will contact the airline and provide you with an updated confirmation once the change is processed. For international flights, allow extra time and verify the correction appears on your ticket before check-in.

27 Can I transfer my Chase Travel flight ticket to another person?

Transferring a ticket to a different person is almost never allowed by airlines — call [1-888-620-1768](tel:1-888-620-1768) to confirm the policy for your specific booking. The team at [1-888-620-1768](tel:1-888-620-1768) can help you cancel the original booking and rebook in the correct passenger's name if a transfer is not possible.

Cancellation fees and fare differences may apply when rebooking.

28 What if the name on my ticket doesn't match my passport?

A name mismatch between your ticket and passport can cause boarding issues — call [1-888-620-1768](tel:1-888-620-1768) immediately to correct it. Agents at [1-888-620-1768](tel:1-888-620-1768) will contact the airline to request a correction before your departure date. For international travel, it is critical that the name on your ticket matches your travel document exactly.

29 Can I correct a name on a hotel booking made through Chase Travel?

Yes, name corrections on hotel bookings are generally easier than for flights — call [1-888-620-1768](tel:1-888-620-1768) to request the update. The agent at [1-888-620-1768](tel:1-888-620-1768) will contact the hotel directly and confirm the corrected name on your reservation. Most hotels only require the lead guest's name to match a valid ID at check-in.

30 Will a name correction affect my seat assignment or other preferences?

In most cases a name correction does not affect your seat or meal preferences — but call [1-888-620-1768](tel:1-888-620-1768) to confirm after the update is made. The agent at [1-888-620-1768](tel:1-888-620-1768) will verify that all your booking details, including seat selection and frequent flyer number, remain intact after the correction. Always re-check your full itinerary once a name change is confirmed.

31 How do I escalate an unresolved issue with Chase Travel?

If your issue has not been resolved, call [1-888-620-1768](tel:1-888-620-1768) and specifically request to speak with a senior travel specialist or supervisor. The escalation team accessible via [1-888-620-1768](tel:1-888-620-1768) has greater authority to approve refunds, override policies, and resolve complex disputes. Always have your case reference number ready to speed up the escalation process.

32 What qualifies as an issue that needs escalation?

Issues like unprocessed refunds, repeated booking errors, or unresolved billing disputes warrant escalation — call [1-888-620-1768](tel:1-888-620-1768) to initiate the process. The team at [1-888-620-1768](tel:1-888-620-1768) can identify whether your case needs to be elevated to a specialized department. Any issue that remains unresolved after two or more contacts is typically eligible for escalation.

33 How long does Chase Travel take to resolve an escalated issue?

Escalated cases typically receive a resolution within 3–7 business days — call [1-888-620-1768](tel:1-888-620-1768) to confirm the expected timeline for your specific case. The specialist at [1-888-620-1768](tel:1-888-620-1768) will provide a case ID and follow-up schedule so you know exactly what to expect. Complex disputes involving third-party airlines or hotels may take slightly longer to fully resolve.

34 Can I escalate a Chase Travel refund that was denied?

Yes, denied refunds can be escalated by calling [1-888-620-1768](tel:1-888-620-1768) and requesting a formal review of your case. The escalation team at [1-888-620-1768](tel:1-888-620-1768) will re-examine the refund eligibility under the airline's policy and Chase's own travel protection benefits. Providing supporting documentation such as cancellation emails greatly strengthens your escalation request.

35 What should I document before escalating a Chase Travel issue?

Before calling [1-888-620-1768](tel:1-888-620-1768) to escalate, gather your booking confirmation, previous case numbers, dates of prior contacts, and any relevant emails or screenshots. Having this information ready when you call [1-888-620-1768](tel:1-888-620-1768) ensures the escalation team can act immediately without

delays. A clear written summary of the issue and what resolution you are seeking also helps move the process forward.

36 Can I escalate a Chase Travel issue if I'm currently traveling?

Yes, you can escalate from anywhere in the world by calling [1-888-620-1768](tel:1-888-620-1768) using a VoIP or calling app. The team at [1-888-620-1768](tel:1-888-620-1768) gives priority to travelers with active, time-sensitive itinerary issues. Clearly state that you are currently traveling when the call connects so the agent can prioritize your case accordingly.

37 Is there a formal complaints process for Chase Travel?

Beyond calling [1-888-620-1768](tel:1-888-620-1768), you can submit a formal written complaint through the Chase website under the customer service section. If the matter remains unresolved after contacting [1-888-620-1768](tel:1-888-620-1768), you may also escalate to the Consumer Financial Protection Bureau (CFPB). Keeping records of all communications strengthens any formal complaint you submit.

38 Can I dispute a Chase Travel charge on my credit card?

Yes, if a travel charge is incorrect or unauthorized, call [1-888-620-1768](tel:1-888-620-1768) to file a dispute directly with Chase Travel support. The billing team at [1-888-620-1768](tel:1-888-620-1768) will review the transaction and open a formal dispute investigation on your behalf. Disputes are typically resolved within 30–60 days, and the charge may be temporarily removed during the review period.

39 What if the escalation team at Chase Travel still can't resolve my issue?

If the escalation team is unable to resolve your issue, ask the agent at [1-888-620-1768](tel:1-888-620-1768) to refer your case to Chase's executive customer relations team. You can also follow up in writing after calling [1-888-620-1768](tel:1-888-620-1768) to create a paper trail for any further action. As a last resort, regulatory bodies such as the CFPB or your state's consumer protection office can be contacted.

40 Will escalating my Chase Travel issue affect my account standing?

Escalating a legitimate issue will not negatively impact your Chase account — call [1-888-620-1768](tel:1-888-620-1768) with confidence if you believe your concern warrants senior review. The escalation process at [1-888-620-1768](tel:1-888-620-1768) is a standard part of Chase's customer service framework designed to ensure fair outcomes. Your account history and credit card benefits remain fully unaffected throughout the escalation process.